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Date: 20 October 2021
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Dear Councillor,

OVERVIEW AND SCRUTINY COMMITTEE (ADULT SOCIAL CARE AND HEALTH) - TUESDAY 19TH OCTOBER, 2021

I refer to the agenda for the above meeting and now enclose the following presentation that was unavailable when the agenda was published.

Agenda No.	Item
4.	Southport and Ormskirk Hospital NHS Trust (Pages 3 - 18) Ann Marr, Chief Executive; and Anne-Marie Stretch, Managing Director, Southport and Ormskirk Hospital NHS Trust, to attend to give a presentation.

Yours sincerely,

D. Johnson,

Chief Executive

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- **Agreement for Long Term Collaboration** (ALTC) between St Helens and Knowsley Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust
- **Shaping Care Together (SCT) Update**
- **CQC Update** (Unannounced Inspection in March 2021)

Agreement for Long Term Collaboration

**St Helens and Knowsley Hospitals NHS Trust
Southport and Ormskirk Hospital NHS Trust
NHS England/Improvement**

Key points of the ALTC (1)

- Everything that can be delegated by the S&O Board has been delegated to STHK.

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The S&O Board will retain the statutory functions – audit, management of charitable funds, Board level appointments and remuneration, and continue to meet four times a year to discharge these responsibilities.

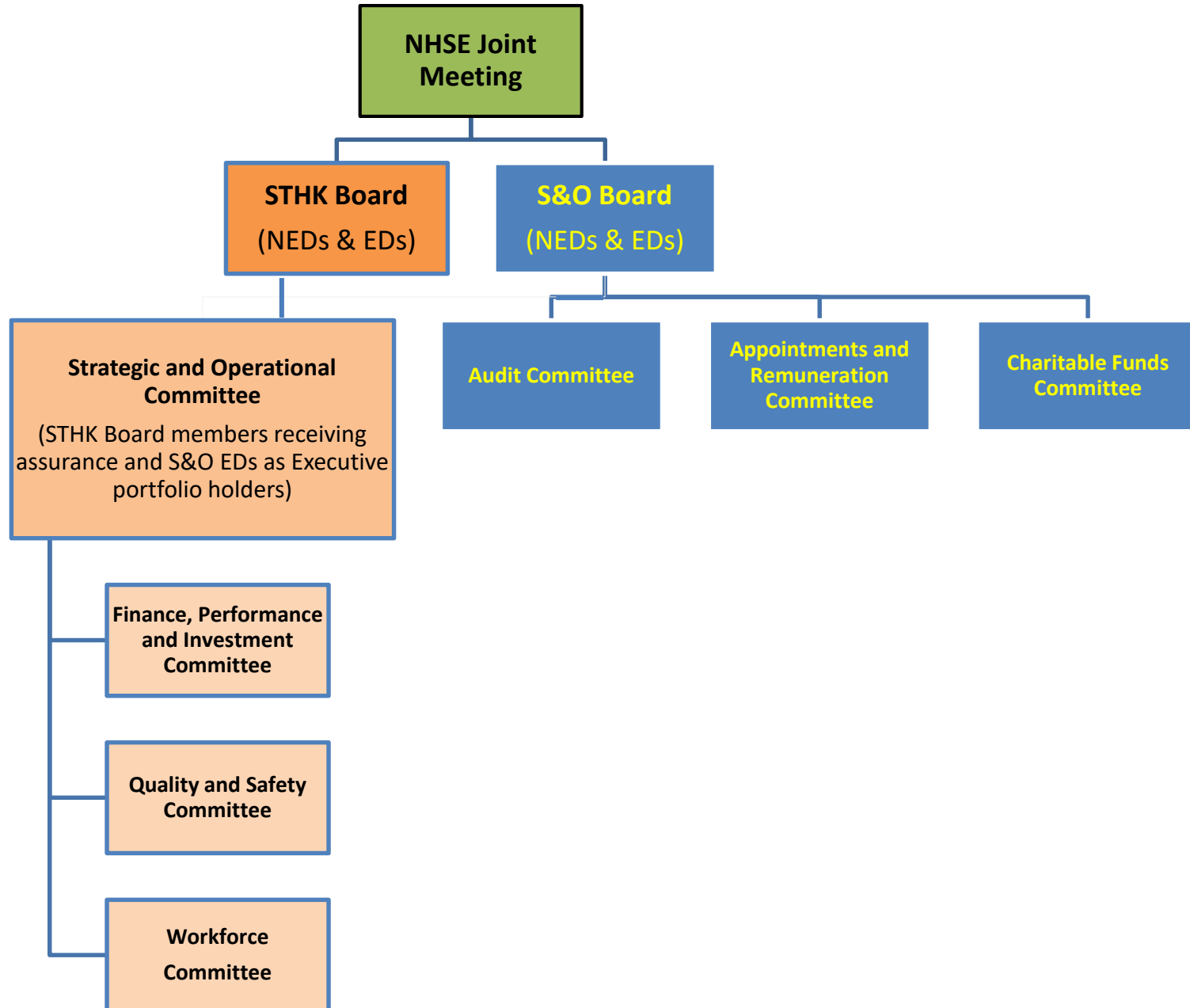
- S&O Board have appointed Ann Marr as CEO and Anne-Marie Stretch as the Managing Director.

Agenda Item 4

Key points of the ALTC (2)

- The Governance of S&O will be undertaken by the Strategy and Operations Committee;
 - STHK Non-Executive Directors
 - STHK Executive Directors
 - S&O Executive Directors
- The effectiveness of the ALTC will be overseen by a joint meeting with representatives of NHSE, STHK and S&O.

Governance of the ALTC



Priorities

- Immediate task is to develop plans for the fragile services at S&O
 - Haematology, Pain Management, Dermatology, Older People Services (Geriatricians), Anaesthetics, Radiology, General Medicine, Head & Neck, Stroke, Community Paediatrics, Dietetic services, Ophthalmology and Acute Medicine.
- Assess other clinical and corporate / support services to ensure they are sufficiently resilient to support the delivery of high quality clinical care.
- Review capital requirements with regard to backlog maintenance, productivity and service alignment.
- Position statement to the first joint meeting with NHSE/I in December.

Shaping Care Together (SCT)

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Agenda Item 4

Shaping Care Together

- Strategic programme to ‘futureproof’ NHS services across Southport, Formby and West Lancashire.
- Ensuring better care for patients and using our finance, staff, and buildings to maximum effect.
Preparing the local NHS to meet the challenges of the future – both those we know about and those that cannot be foreseen.
- Delivering high-quality services that are affordable, efficient and, above all, safe.
- Collaborative & deliberative. Led by CCGs in partnership and engaging widely.

Shaping Care Together

- **Engagement**
- Over 2k survey responses and 24 focus groups with the public.
- Healthwatch and Sefton CVS engaged and Engagement Process Advisory Group established.
- Health Inequalities Impact Assessment and Equalities Impact Assessment drafted.
- Continue engagement to further develop options.
- **Clinical & Care Strategy in Development**
- **Case for Change Developed**
- Clinical, workforce, travel, estates, digital, activity and finance.
- Test out transport impact analysis with Sefton Council (booked 19.10.21).
- Options development and appraisal in line with the public and staff engagement and the clinical & care strategy development.

CQC Update

CQC Unannounced Inspection – March 2021

- CQC unannounced responsive inspection on 3rd March 2021. CQC published the inspection report on 13th May 2021.

During this inspection, the Trust was inspected but not rated. The unannounced focused inspection was undertaken following information of concern received from the public.

- The inspection focussed on the Medical Care core service which included medical wards and departments.
- No breaches of regulation were identified. 7 actions the CQC recommend the Trust should take.

Key Findings

- Patients are treated with compassion and kindness and their privacy and dignity is respected, and takes account of their individual needs.
- Safety incidents are investigated and any resulting actions implemented and monitored, and lessons learned are appropriately shared.
- Staff say they feel respected, supported and valued and can raise concerns without fear.
- Leaders have the skills and abilities to run the service, and patients and staff think they are approachable.
- Outstanding practice identified (individualised) patient centred care on the Oasis Ward (end of life).

Areas for Improvement

- | |
|--|
| <ul style="list-style-type: none">• Continue to improve the review of patient risk assessments. |
| <ul style="list-style-type: none">• Continue to improve the involvement of patients and their families in decisions regarding care and treatment where DNACPR is considered. |
| <p>Continue towards electronic patient records to promote accuracy of holistic record keeping.</p> |
| <ul style="list-style-type: none">• continue to improve discharge arrangements to ensure safe patient discharge. |
| <ul style="list-style-type: none">• continue to act to address the high number of registered and unregistered nursing vacancies. |
| <ul style="list-style-type: none">• continue to improve the assessment of the nutrition and hydration needs of patients including the accurate completion of fluid and nutrition charts. |
| <ul style="list-style-type: none">• The Trust should continue to address the number of medical staffing vacancies across the medical care service. |

Progress & Improvements

- New actions have been incorporated into our existing Quality Improvement Plan (QIP), they are also reflected in our 10 Quality Priorities for 2021/22.

All actions in QIP are Green and have timescales and trajectories to close by January 2022.

- Monitoring will continue through existing governance processes such as Ward Accreditation, Perfect Ward Audits, Senior Clinical Walk Arouns and Peer Review.
- Continue to meet with CQC colleagues through regular engagement meetings.

Questions?

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