

Sefton Domestic Abuse - Practitioner Survey

We are carrying out a Domestic Abuse Needs Assessment to understand the needs of people who have experienced domestic abuse in Sefton.

Sefton Metropolitan Borough Council and it's partners would like your help to try and improve domestic abuse provision in the borough. By receiving your feedback, we will be able to improve our response and target our resources more effectively.

The assessment will be used to help develop services across the borough that better meet the needs of people who have experienced domestic abuse.

The deadline for responses is 03/12/2021

The information collected in this survey will be used by Sefton Metropolitan Borough Council officers to help improve our services. We may share the results of the survey. All information produced will be anonymised.

DOMESTIC ABUSE CONTACT DETAILS

If you or someone you know, whose family or partner is threatening them, controlling their behaviour or being violent, this is domestic abuse. If you need support or know someone who does visit:

National Domestic Abuse Helpline: 0800 2000 247
Sefton Women's and Children's Aid 0151 922 8606 www.swaca.com
Include Sefton IDVA Team 0151 934 5142 idva.team@sefton.gov.uk
In an emergency, always call 999
www.sefton.gov.uk/behindcloseddoors

Sefton Metropolitan Borough Council



GENERAL DOMESTIC ABUSE RESPONSE IN SEFTON

1. Support for survivors - On a scale of 1 to 5, are services meeting needs in the following areas?

Mark only one oval per row.

	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Provide advocacy support (e.g. develop safety plans, liaise with other services)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prevention advice to recognise the signs of abusive relationships, to help them remain safe(including online) and to prevent re-victimisation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counselling and therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Services designed specifically for survivors with relevant protected characteristics- On a scale of 1 to 5, are services meeting needs in the following areas?

Mark only one oval per row.

	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Faith services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Translators and Interpreters within BAME - led refuges	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Immigration advice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interpreters for victims identifying as deaf and / or hard of hearing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dedicated support for LGBTQ+	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Services designed specifically for victims with unique and/ or complex needs- On a scale of 1 to 5, are services meeting needs in the following areas?

Mark only one oval per row.

	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Mental health advice and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drug and alcohol advice and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Signposting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. What is working well in these service areas?

5. What could be improved in these service areas?

6. Please add any additional information below.

COURT AND LEGAL RESPONSE

We are going to ask you about your opinion on how well services are meeting need in a number of key areas to the domestic abuse response in Sefton.

7. Court and legal response - On a scale of 1 to 5, are services meeting needs in the following areas?

Mark only one oval per row.

	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Support to attend court hearings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advice/ support on family law matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advice/ support on immigration law matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advice/ support on court orders to protect yourself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advice/ support on other legal matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. What is working well in these service areas?

9. What could be improved in these service areas?

10. Please add any additional information below:

HOUSING AND ACCOMMODATION

11. HOUSING AND ACCOMMODATION - On a scale of 1 to 5, are services meeting needs in the following areas?

Mark only one oval per row.

	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Extra security for survivor's own home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advice/ support on finding a new home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Temporary or refuge accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homelessness help	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. What is working well in these service areas?

13. What could be improved in these service areas?

14. Please add any additional information below:

RESPONSE FOR CHILDREN AND YOUNG PEOPLE

15. Response for children and young people - On a scale of 1 to 5, are services meeting needs in the following areas?

Mark only one oval per row.

	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Emotional support for children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trauma support for children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advice on local schools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information on the impacts of domestic abuse on children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Play Therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. What is working well in these service areas?

17. What could be improved in these service areas?

18. Please add any additional information below:

HEALTH SERVICE RESPONSE

19. Health service response - On a scale of 1 to 5, are services meeting needs in the following areas?

Mark only one oval per row.

	1 - Not meeting need at all	2	3	4	5 - Fully meeting need	Don't know
Advice/ support on managing health issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advice on local GPs and Dentists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advice/ support on managing mental health and wellbeing issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. What is working well in these service areas?

21. What could be improved in these service areas?

22. Please add any additional information below:

GAPS IN PROVISION

23. In your view, where are the gaps in domestic abuse provision in Sefton? Please expand on your answer.

24. Were you able to easily find information on what support is available for domestic abuse?

Mark only one oval.

- Yes
- No
- Don't know

25. If you answered yes to the previous question, where did you find it? If you answered no, do you have any suggestions for improvement?

TRAINING NEEDS

26. How confident do you feel in your skills and knowledge relating to domestic abuse on a scale of 1-10?

Mark only one oval.

	1	2	3	4	5	6	7	8	9	10	
Not confident at all	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely confident

27. What training do you think is needed in your service area relating to domestic abuse?

28. Do you feel Sefton Council has sufficient information on domestic abuse available for staff?

Mark only one oval.

Yes

No

Other: _____

29. If you answered No to the above question, what do you think is needed?

Mark only one oval.

- Accessible general information on domestic abuse
- Accessible information on local support services
- Domestic Abuse Workplace Champions Scheme
- E learning Domestic Abuse awareness training for staff
- Face to face Domestic Abuse awareness training for staff
- Domestic Abuse awareness briefings for staff
- E Learning Domestic Abuse awareness training for managers
- Other: _____

YOUR SERVICE

Here, we would like you to focus on what is working well and what are the challenges in your service in relation to meeting the needs of those with domestic abuse needs.

30. When working with clients/ service users in your organisation/ service, what is working well?

31. When working with clients/ service users in your organisation/ service, what are the main challenges? (This could be in relation to work with survivors, or other agencies and systems).

DOMESTIC ABUSE IN THE WORKPLACE

32. Which of the following types of domestic abuse are you aware of?

Check all that apply.

- Physical
- Sexual
- Emotional
- Financial
- Psychological

33. Who do you think can be affected by domestic abuse?

Check all that apply.

- Men
- Women
- Children
- Family members
- People in relationships
- People with disabilities
- Older people
- Those from LGBT groups

34. Are you aware domestic abuse can have an impact in the workplace?

Mark only one oval.

- Yes
- No

35. Were you aware employers have a legal responsibility to protect the health and safety of employees, which includes safety in relation to domestic abuse?

Mark only one oval.

- Yes
- No

36. Do you feel you would know what to do if a colleague or member of staff disclosed domestic abuse to you?

Mark only one oval.

- Yes
- No

37. There is a Merseyside Domestic Abuse Workplace scheme which supports organisations to provide staff with a safe working environment, creating safe spaces where staff affected by domestic abuse can talk in confidence. This includes providing free domestic abuse training to 'workplace champions'. Sefton Council are considering this scheme. Would you be interested in finding more about this scheme and becoming a Domestic Abuse Workplace Champion?

Mark only one oval.

Yes

No

38. If you answered 'Yes' please provide your work contact details below (Name, email address or phone number) This information will be used solely for the purpose of the Domestic Abuse Workplace Champion Scheme.

ABOUT YOU

To help us develop our services we would like to know a little bit about you and your situation. All information collected here is confidential.

39. What service/ organisation do you work for?

40. What is your job title? (if you don't want to give your job title, please write down the service area you work in)

41. How much of your working time is related to those who have experienced domestic abuse?

Mark only one oval.

1 2 3 4 5

None of my time All of my time

This content is neither created nor endorsed by Google.



