

# Main Provider Performance December 2021

The following slides present performance against key strategic, NHS constitution, quality and safety indicators for the main providers the two CCGs commission from.

Time periods vary for the indicators presented, and are indicated in the tables.



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# NHS Southport & Formby CCG

South Sefton Clinical Commissioning Group  
Southport and Formby Clinical Commissioning Group

Key Performance Area	Time Period	Performance	Target	Trend
A&E 4hour Waits, All Types (Southport & Ormskirk, cumulative YTD)	Dec-21	78.3%	92%	
Cancer 2 Week Waits (Southport & Ormskirk, cumulative YTD)	Nov-21	78.5%	93%	
Cancer 62 Day - Screening (Southport & Ormskirk Cumulative YTD)	Nov-21	0.0%	90%	
Cancer 31 Day (Southport & Ormskirk, cumulative YTD)	Nov-21	97.2%	96%	
RTT -18 Weeks Incomplete (Southport & Ormskirk, in month snapshot position)	Dec-21	80.1%	92%	
C.Difficile (Southport & Ormskirk, cumulative YTD)	Dec-21	39	9 YTD 16 (year end)	
MRSA (Southport & Ormskirk, cumulative YTD)	Dec-21	1	0	
Stroke (80% of Pts spending 90% of time on Stroke Unit, Southport & Ormskirk, monthly snapshot position)	Dec-21	67.9%	80%	
% TIA assessed and treated within 24 hours (Southport & Ormskirk, monthly snapshot position)	Dec-21	25.0%	60%	
Ambulance Category 1 Mean 7 minute response time (CCG LEVEL)	Dec-21	00:10:02	<=7 Minutes	
Mental Health: Care Programme Approach (Quarterly)	Qtr 3 Dec-21	100.0%	95%	
Mental Health: IAPT 16.8% Access (CCG LEVEL)	Dec-21	0.55%	1.59% per month Qtr 1-3 1.83% per month Qtr 4	
Mental Health: IAPT 50% Recovery (CCG LEVEL)	Dec-21	30.8%	50%	
Mental Health: IAPT waiting <6 weeks (Quarterly)	Qtr 3 Dec-21	70.0%	75%	
Mental Health: IAPT waiting <18 weeks (Quarterly)	Qtr 3 Dec-21	95.0%	90%	

# Southport & Ormskirk Hospital NHS Trust

## Friends & Family

Measure	Time Period	Southport & Ormskirk	England Average	Trend
Inpatient – response	Dec-21	28.7%	16.4%	
Inpatient Recommended	Dec-21	94.0%	94.0%	
Inpatient Not Recommended	Dec-21	5.0%	3.0%	
A&E – response	Dec-21	23.2%	10.1%	
A&E Recommended	Dec-21	88.0%	80.0%	
A&E Not Recommended	Dec-21	9.0%	13.0%	



# NHS Southport & Formby CCG

## 7 Day GP Extended Access

Southport & Formby	Appointments Available	Booked	DNA	Utilisation
Apr-21	1161	877	34	72.61%
		75.54%	3.9%	
May-21	1064	881	26	80.36%
		82.80%	3.0%	
Jun-21	917	770	46	78.95%
		83.97%	6.0%	
Jul-21	834	672	25	77.58%
		80.58%	3.7%	
Aug-21	755	625	18	80.40%
		82.78%	2.9%	
Sep-21	948	755	16	77.95%
		79.64%	2.1%	
Oct-21	968	782	26	78.10%
		80.79%	3.3%	
Nov-21	935	759	18	79.25%
		81.18%	2.4%	
Dec-21	685	618	23	86.86%
		90.22%	3.7%	
Jan-22	816	786	23	93.50%
		96.32%	2.9%	

Breakdown of Appointments	Month	GP	Advanced Nurse Practitioner	Practice Nurse	Health Care Assistant	Physio	MH Practitioner	Ear Irrigation
Apr-21	Apr-21	351	275	220	149	186	30	
		30.2%	23.7%	18.9%	12.8%	16.0%	2.6%	
May-21	May-21	341	203	87	123	53		
		32.0%	19.1%	8.2%	11.6%	5.0%		
Jun-21	Jun-21	363	176	73	88	70		
		39.6%	19.2%	8.0%	9.6%	7.6%		
Jul-21	Jul-21	274	190	64	41	62		
		32.9%	22.8%	7.7%	4.9%	7.4%		
Aug-21	Aug-21	274	209	37	30	69		
		36.3%	27.7%	4.9%	4.0%	9.1%		
Sep-21	Sep-21	373	182	39	69	92		
		39.3%	19.2%	4.1%	7.3%	9.7%		
Oct-21	Oct-21	360	187	51	87	97		
		37.2%	19.3%	5.3%	9.0%	10.0%		
Nov-21	Nov-21	345	208	50	72	84		
		36.9%	22.2%	5.3%	7.7%	9.0%		
Dec-21	Dec-21	298	134	34	63	102		49
		43.5%	19.6%	5.0%	9.2%	14.9%		7.2%
Jan-22	Jan-22	284	159	47	99	119	39	20
		34.8%	19.5%	5.8%	12.1%	14.6%	4.8%	2.5%



# NHS South Sefton CCG

South Sefton Clinical Commissioning Group  
Southport and Formby Clinical Commissioning Group

Key Performance Area	Time Period	Performance	Target	Trend
A&E 4hour Waits, All Types (LUHFT)	Dec-21	66.2%	93%	
Cancer 2 Week Waits (LUHFT)	Nov-21	68.2%	93%	
Cancer 62 Day - Screening (LUHFT)	Nov-21	62.6%	90%	
Cancer 31 Day (LUHFT)	Nov-21	93.1%	96%	
RTT -18 Weeks Incomplete (LUHFT)	Dec-21	54.1%	92%	
C.Difficile (LUHFT)	Dec-21	103	14 YTD 56 (year end)	
MRSA (LUHFT)	Dec-21	1	0	
Stroke (80% of Pts spending 90% of time on Stroke Unit) (LUHFT)	Dec-21	-	80%	
% TIA assessed and treated within 24 hours (LUHFT)	Dec-21	-	60%	
Ambulance Category 1 Mean 7 minute response time (CCG LEVEL)	Dec-21	00:09:08	<=7 Minutes	
Mental Health: Care Programme Approach (Quarterly)	Qtr 3 Dec-21	80.0%	95%	
Mental Health: IAPT 16.8% Access (CCG LEVEL)	Dec-21	0.83%	1.59% per month Qtr 1-3 1.83% per month Qtr 4	
Mental Health: IAPT 50% Recovery (CCG LEVEL)	Dec-21	35.3%	50%	
Mental Health: IAPT waiting <6 weeks (Quarterly)	Qtr 3 Dec-21	70.0%	75%	
Mental Health: IAPT waiting <18 weeks (Quarterly)	Qtr 3 Dec-21	100.0%	90%	

\*No Stroke or TIA data reported with agreement of host commissioner

# Liverpool University Hospital site

## Friends and Family

Measure	Time Period	LUHFT	England Average	Trend
Inpatient – response	Dec-21	24.8%	16.4%	
Inpatient Recommended	Dec-21	92.0%	94.0%	
Inpatient Not Recommended	Dec-21	4.0%	3.0%	
A&E – response	Dec-21	17.4%	10.1%	
A&E Recommended	Dec-21	65.0%	80.0%	
A&E Not Recommended	Dec-21	25.0%	13.0%	



# NHS South Sefton CCG

## 7 Day GP Extended Access

South Sefton	Appointments Available	Booked	DNA	Utilisation	Month	GP	Advanced Nurse Practitioner	Practice Nurse	Physio
Apr-21	1500	1160	86	71.60%	Apr-21	265	372	235	262
		77.3%	7.4%			22.84%	32.07%	20.26%	22.59%
May-21	1477	1006	112	60.53%	May-21	250	377	215	268
		68.1%	11.1%			24.85%	37.48%	21.37%	26.64%
Jun-21	1422	1145	143	70.46%	Jun-21	125	524	154	288
		80.5%	12.5%			10.92%	45.76%	13.45%	25.15%
Jul-21	1151	958	101	74.46%	Jul-21	126	525	183	247
		83.2%	10.5%			13.15%	54.80%	19.10%	25.78%
Aug-21	1136	967	95	76.76%	Aug-21	303	273	244	141
		85.1%	9.8%			31.33%	28.23%	25.23%	14.58%
Sep-21	1214	1032	137	73.72%	Sep-21	232	306	291	127
		85.0%	13.3%			22.48%	29.65%	28.20%	12.31%
Oct-21	1190	1007	124	74.20%	Oct-21	148	336	207	146
		84.6%	12.3%			14.70%	33.37%	20.56%	14.50%
Nov-21	1238	1044	126	74.15%	Nov-21	125	317	224	212
		84.3%	12.1%			11.97%	30.36%	21.46%	20.31%
Dec-21	1041	801	108	66.57%	Dec-21	165	341	170	141
		76.9%	13.5%			20.60%	42.57%	21.22%	17.60%
Jan-22	1084	902	109	73.15%	Jan-22	141	269	183	237
		83.2%	12.1%			15.63%	29.82%	20.29%	26.27%

