



# Member Development Programme 2021/22

Feedback on Remote  
Courses

# Sefton Council Member Induction

14 May 2021

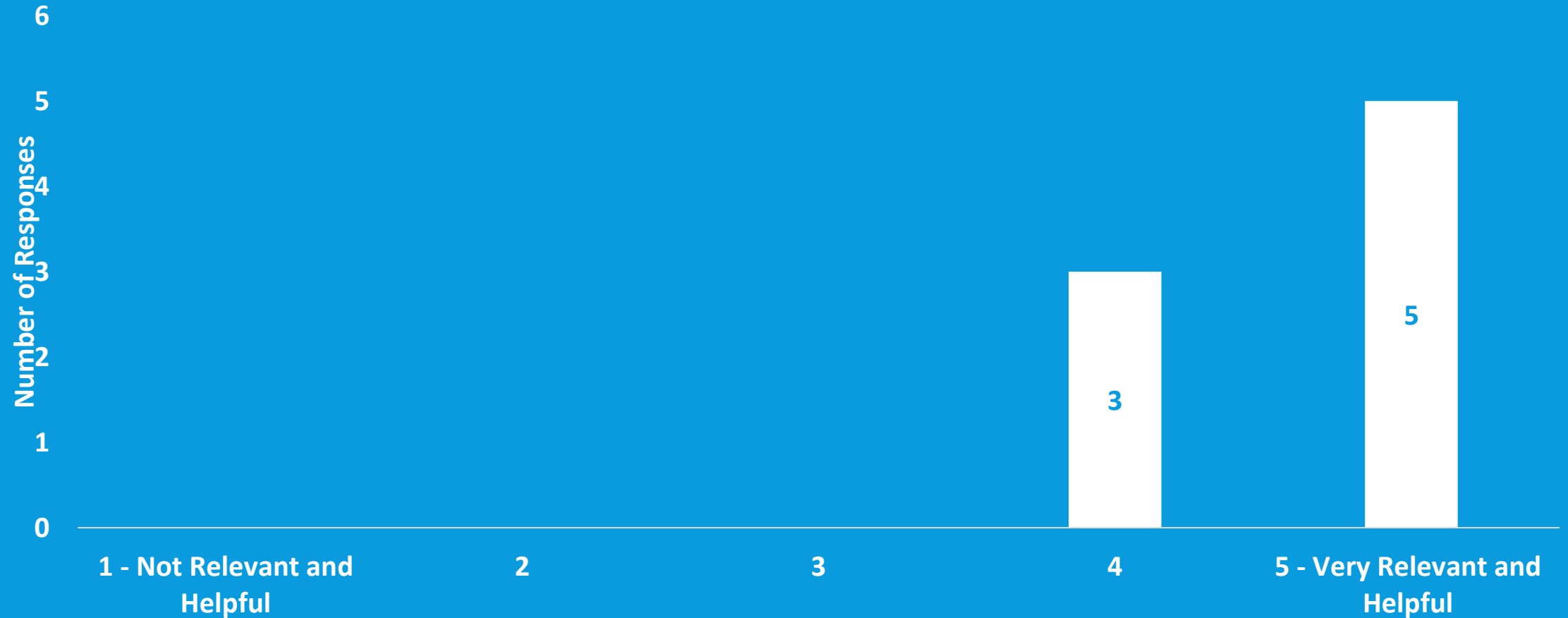
Bootle Town Hall and Southport Town Hall

10 Inductees  
8 Respondents

# How satisfied were you with the Member Induction Event?



# How relevant and helpful do you think it was in your role as a Councillor?

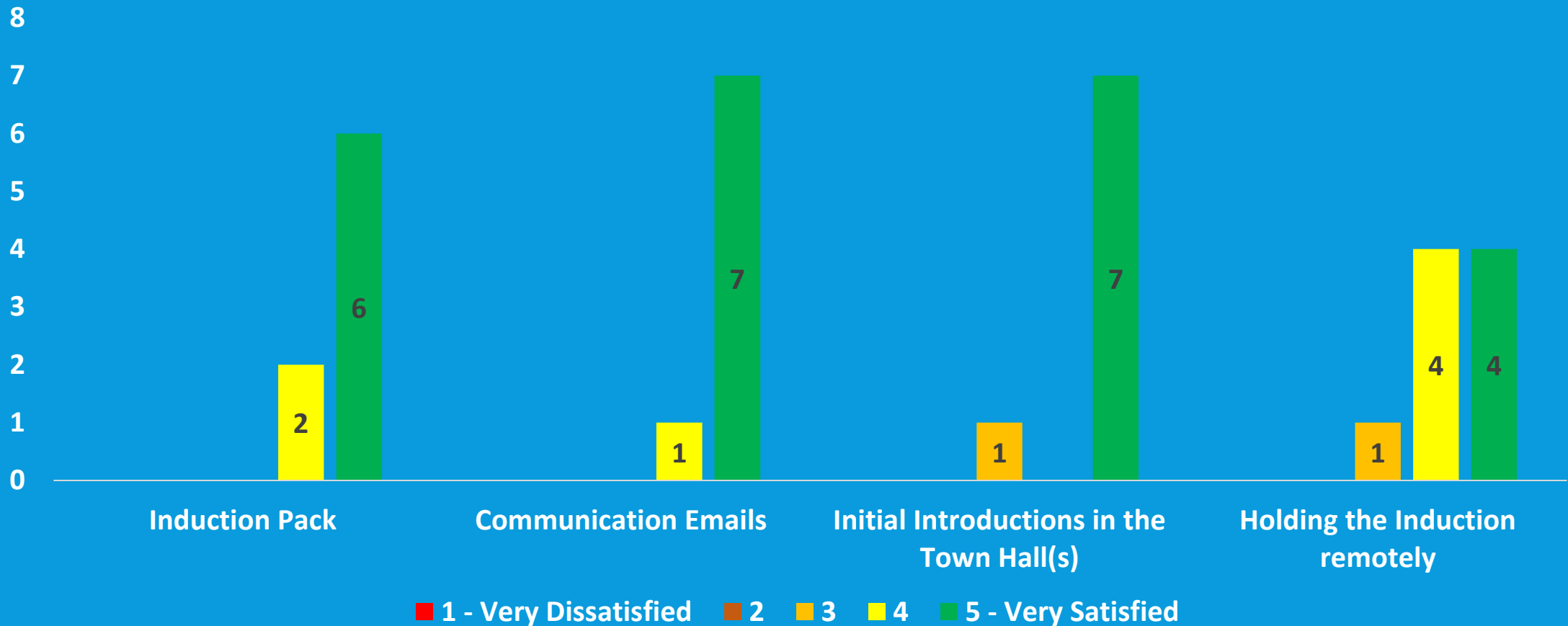


# What were your key takeaways from this Member Induction experience?

- “Contact points and Code of Conduct”
- “Was helpful”
- “Clarity, the difference between perception and actuality”
- “Very interesting and informative”
- “A guide to what all the Directors and Officers are responsible for – though a lot to take in in a very short time”

- “It would have been nice to have the information prior as well”

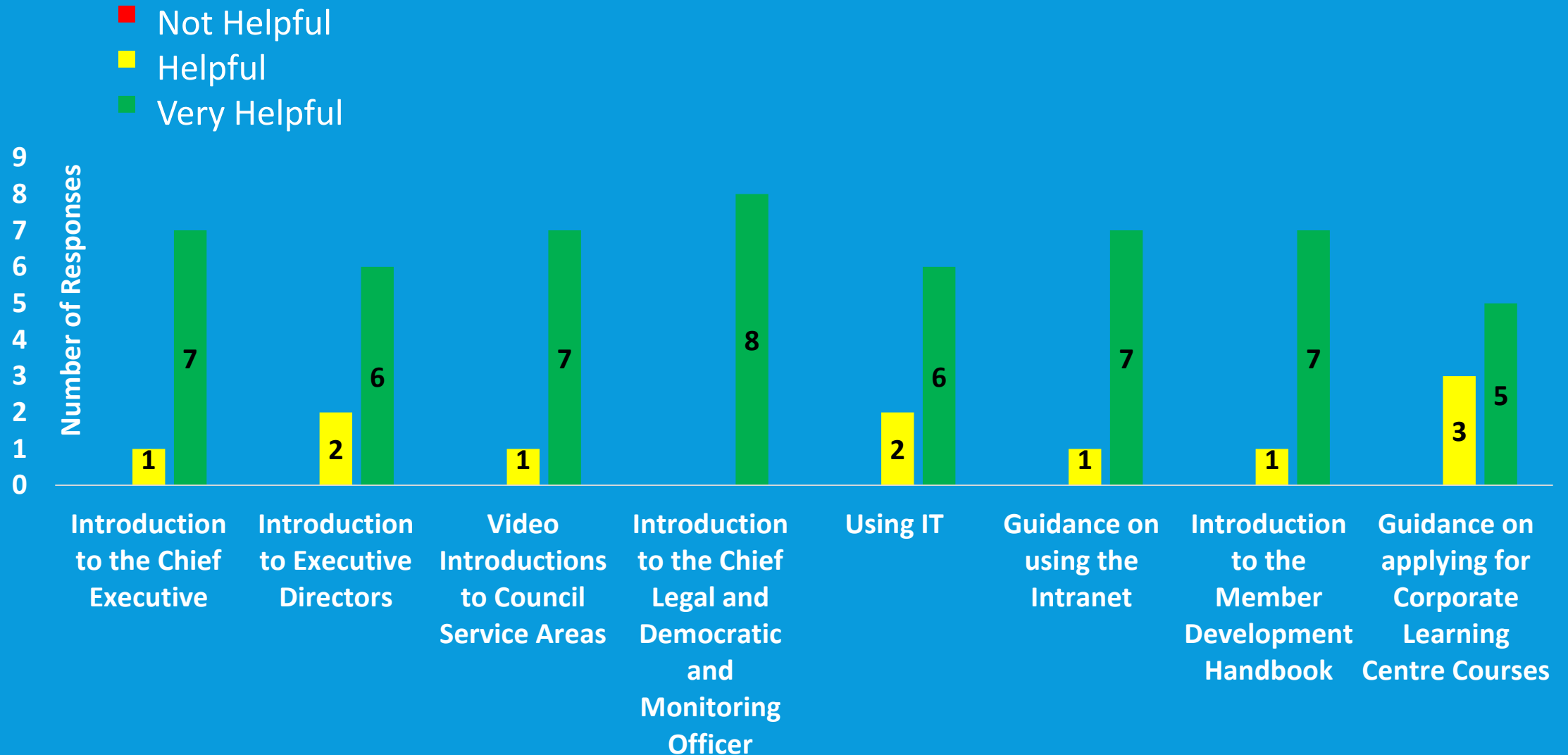
# How satisfied were you with each part of Member Induction?



# Additional Feedback on the Induction

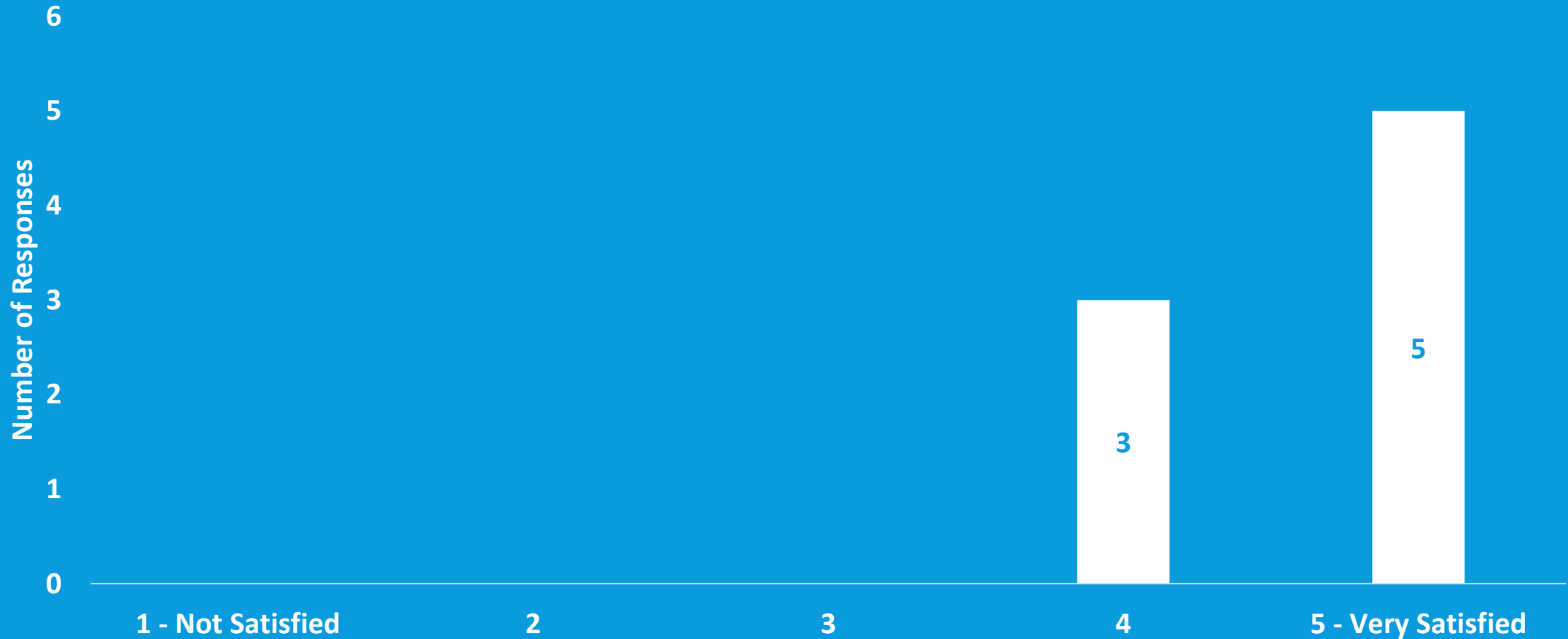
- “It was very thorough and I appreciate that I will be able to review the videos and slides so I did not have to take notes and risk missing information”
- “Very helpful”
- “Very good”
- “Very informative”

# Which sessions did you find helpful?





# How satisfied were you with the Induction content? (Both presented and pre-read material)



Any additional comments regarding the remote induction or overall experience?

- “Considering the situation, as good as it could have been”
- “It is what it is! At this time there is no real choice, but as an alternative it works”
- “Very friendly and welcoming”
- “Very informative”

Any overall feedback for the remote induction programme?

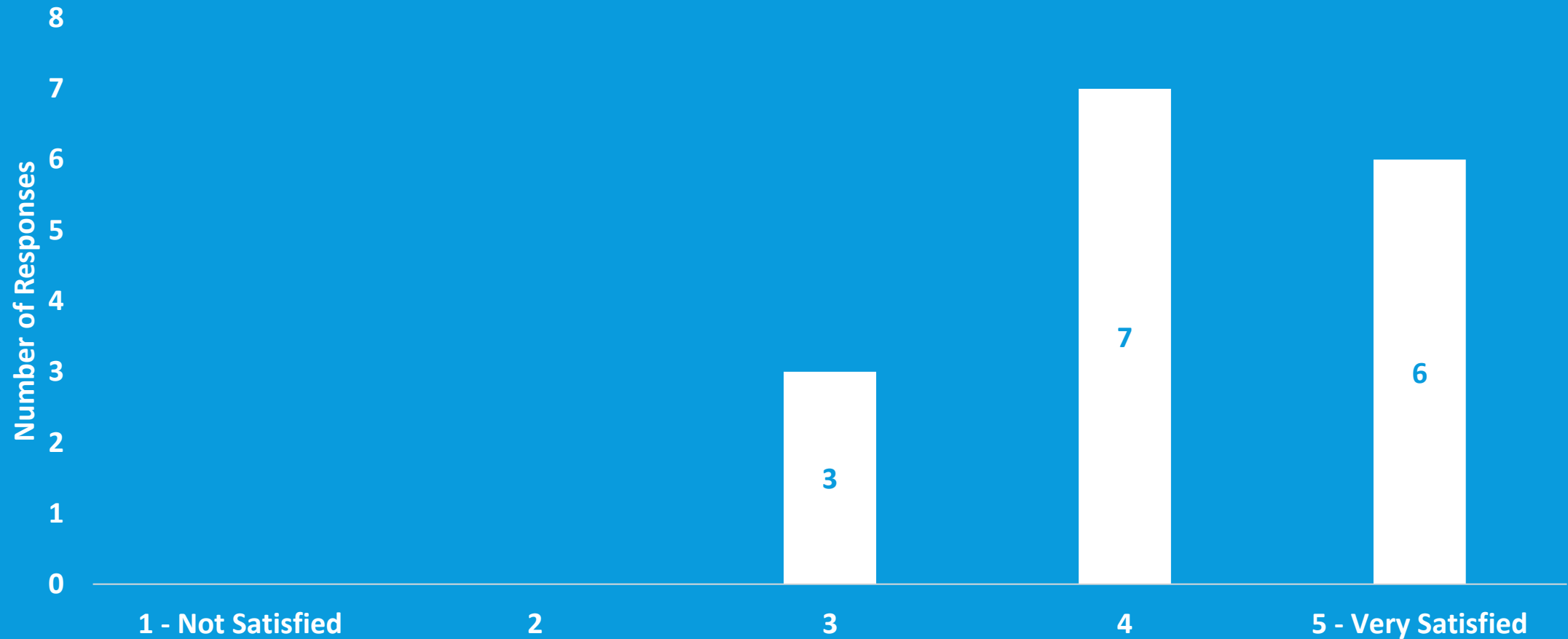
“ Very useful and helpful”

# Annual Planning Committee Training Session

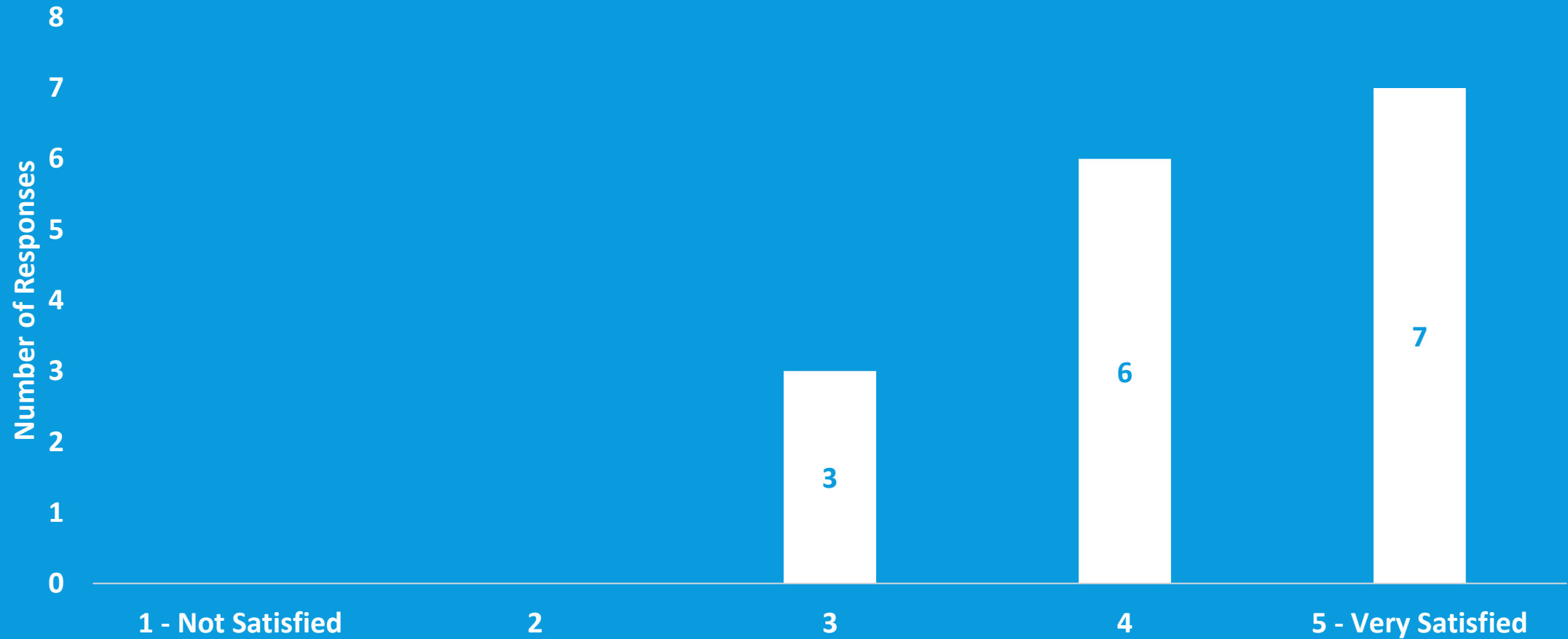
26 May 2021  
Remote

34 Attendees  
16 Respondents

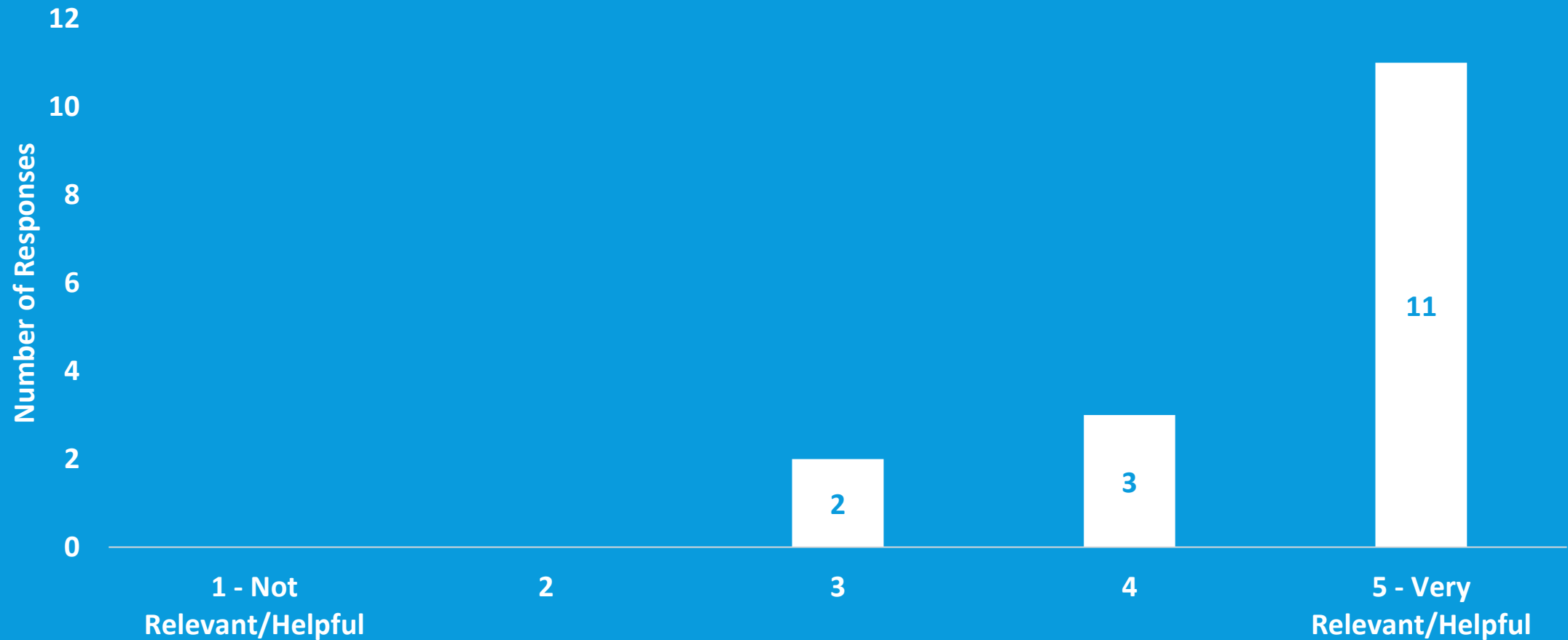
# How satisfied were you with holding the training remotely?



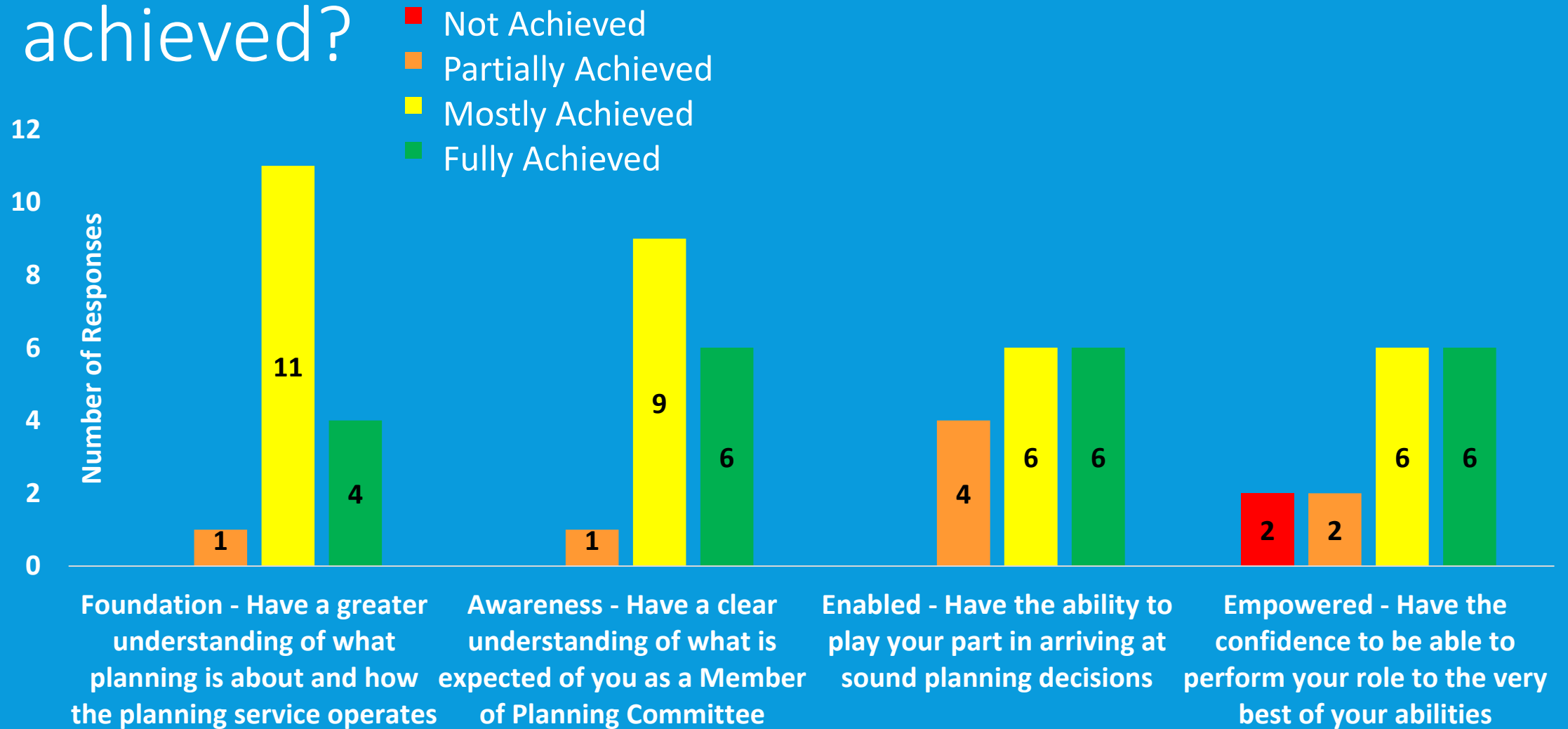
# How satisfied were you with the training?



# How relevant and helpful do you think it was for you in your role as Member/Substitute Member of Planning Committee/Councillor?



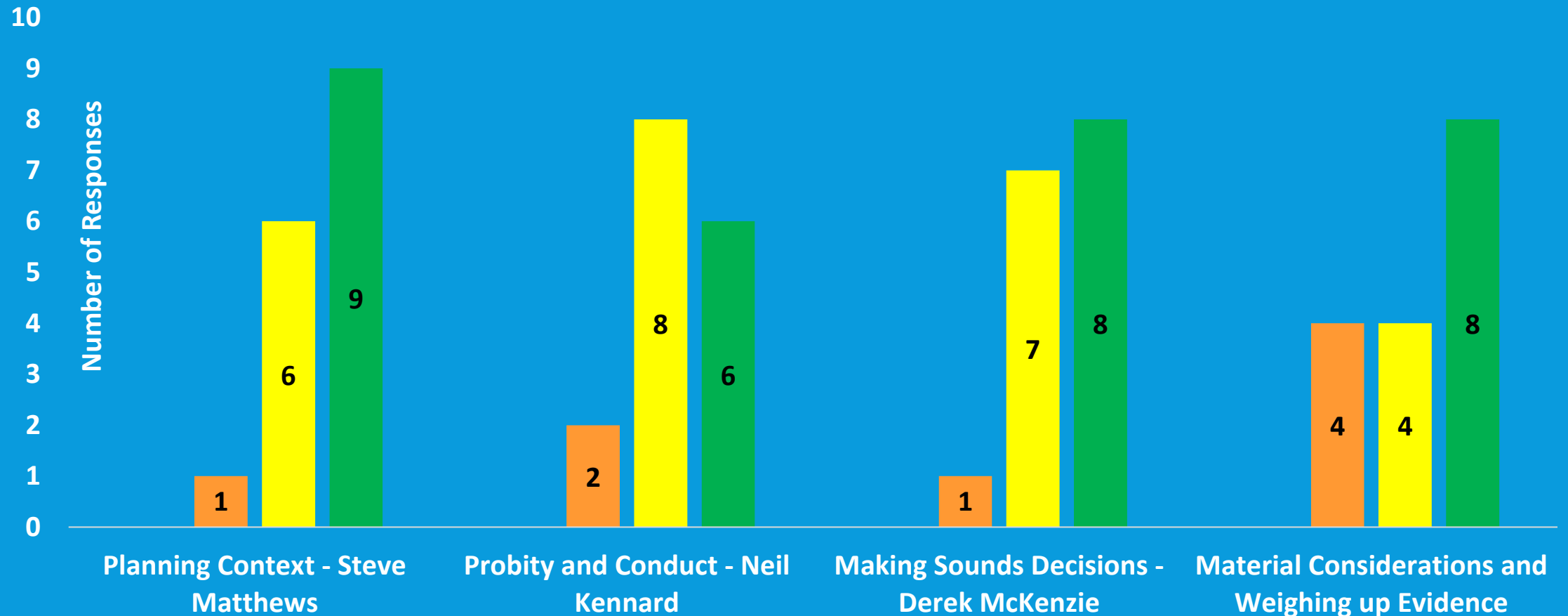
# Do you feel the course aims have been achieved?





# Which part of the training did you find helpful?

- Not Helpful
- Somewhat Helpful
- Helpful
- Very Helpful



# Any additional comments regarding the training?

- “It covered a huge amount of ground, I certainly learned a great deal. It’s a great way to introduce new Members”
- “Found it very interesting, informative and helpful”
- “Given the circumstances (remote), well presented”
- “The initial intro was quite a whirlwind of information, but I am very grateful I will be able to refer back to it. I understand entirely why it had to be remote, and suggest this was the biggest hurdle. The knowledge of the trainers was clear, and I am sure I will build confidence once I begin to apply it.”

- I feel the training session was informative but it’s like asking someone to drive a car having just read a manual.”

# Any additional comments regarding the training?

“I have been reflecting on this compared with my first training two years ago which was more interactive. I think the remote version allowed for more information to be shared. However I missed the practical exercises. I think that having done two years of planning the training made so much more sense to me and filled in holes in my knowledge. I think this session would benefit new members happening after some experience on planning so I would suggest factoring in a refresher half way through the year in addition, alongside or instead of one of the training sessions preceding the committee meeting. Sample applications would be good to look at for new members. Sample/dummy runs would be good for new members. I really think the session was a great piece of learning for me because it came on the back of live experience so all through the session my mind was going back to examples where I might have made mistakes, misunderstood something or occasionally got it right. The legal session was particularly helpful and very salutary. Thanks to Derek, Steve and Neil and of course Ruth who always does a terrific job organising us.”

# Overview and Scrutiny Training Session

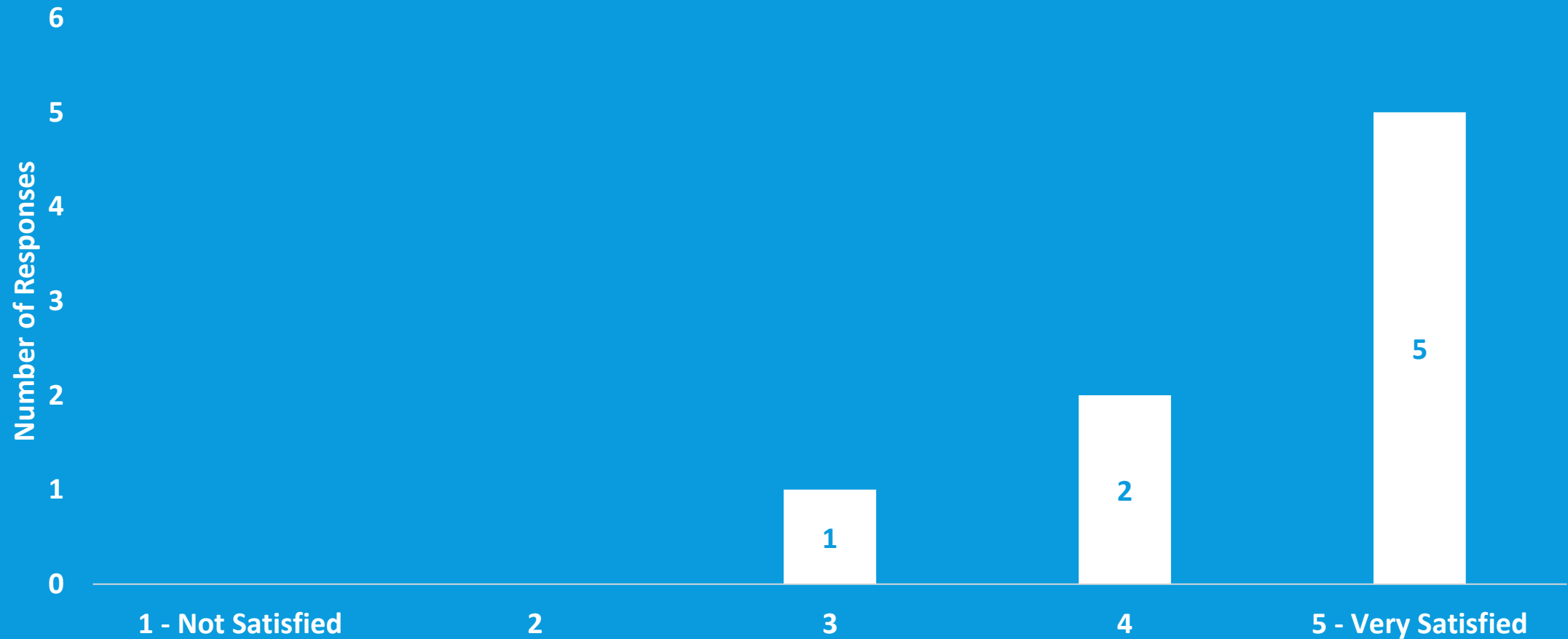
27 May 2021

Remote

15 Attendees

8 Respondents

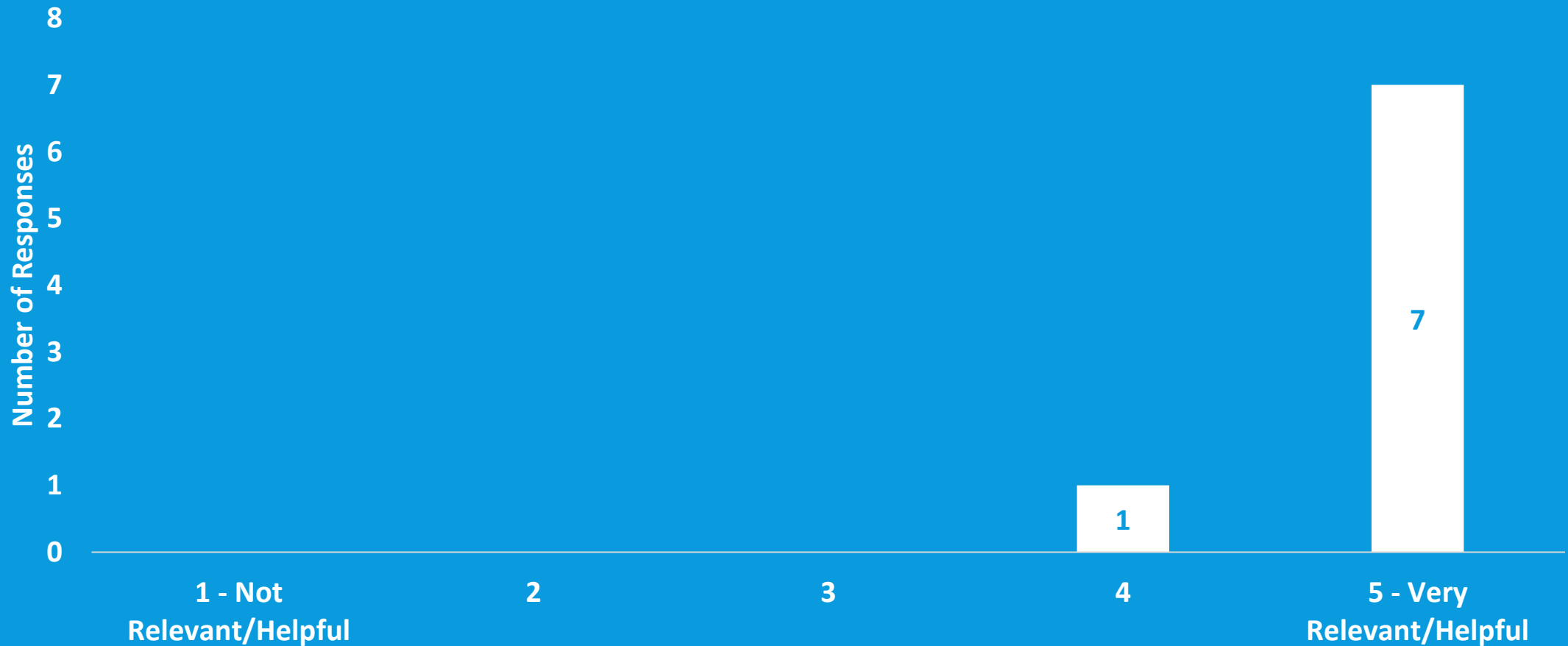
# How satisfied were you with holding the training remotely?



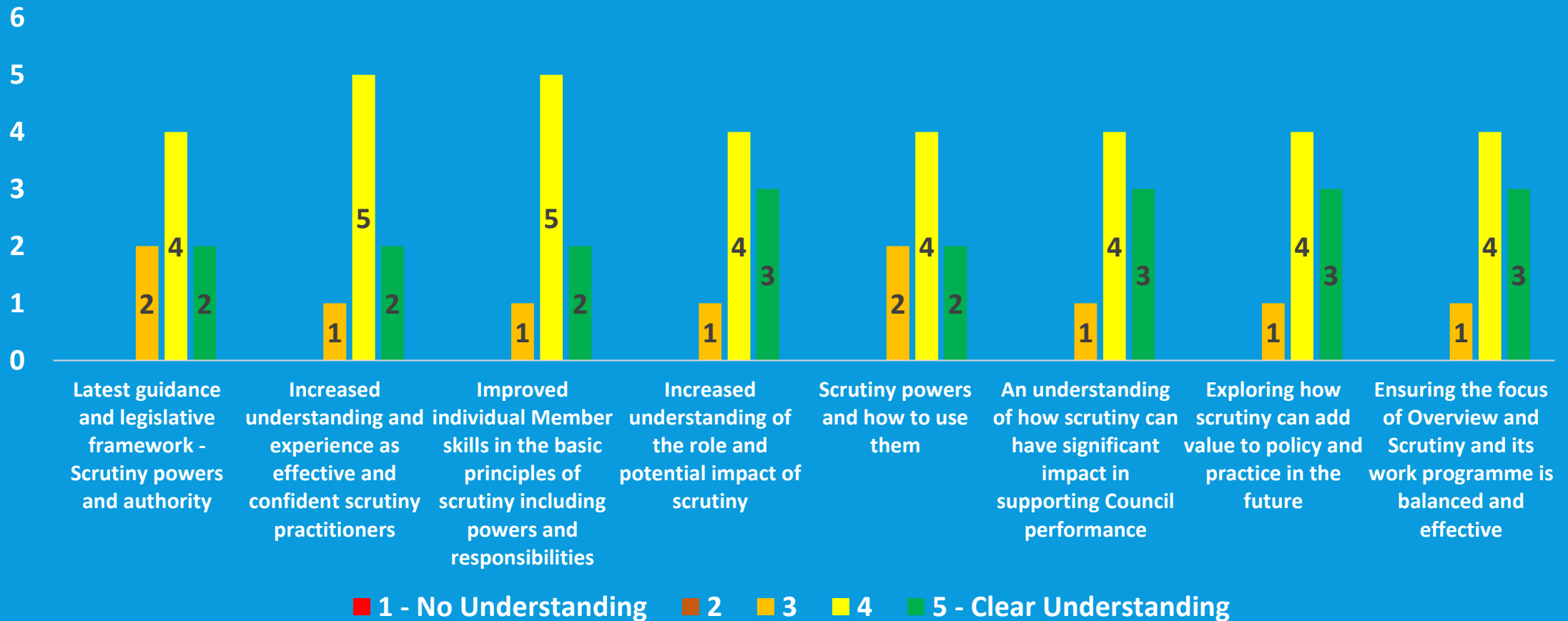
# How satisfied were you with the training overall?



# How relevant and helpful do you think it was for you in your role as Member/Substitute Member of Overview and Scrutiny Committee / Councillor?



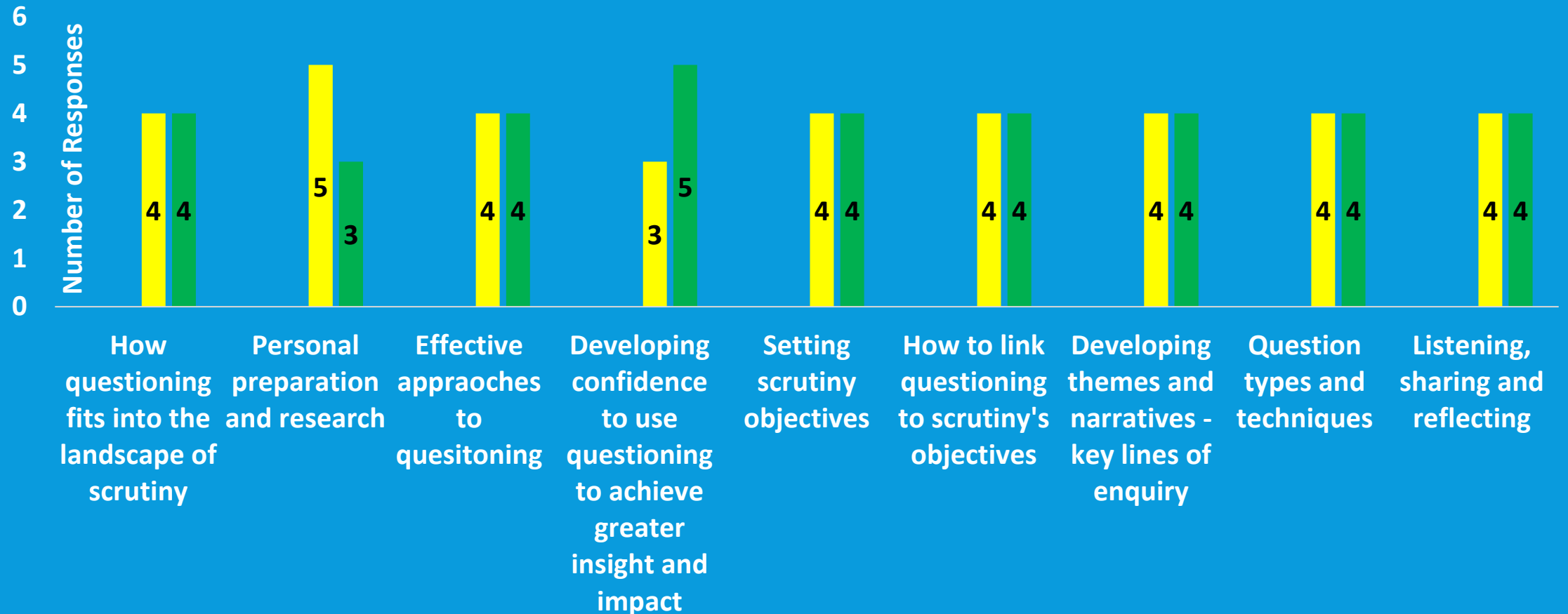
# Do you now feel you have a clear understanding of each session topic?





# Which part of the training did you find helpful?

- Not Helpful
- Somewhat Helpful
- Helpful
- Very Helpful



Any additional comments regarding the training?

- “Got a lot of useful information out of this course”

- “Think it would be great if we could do this again when lockdown restrictions are lifted”

# Finance Training Session

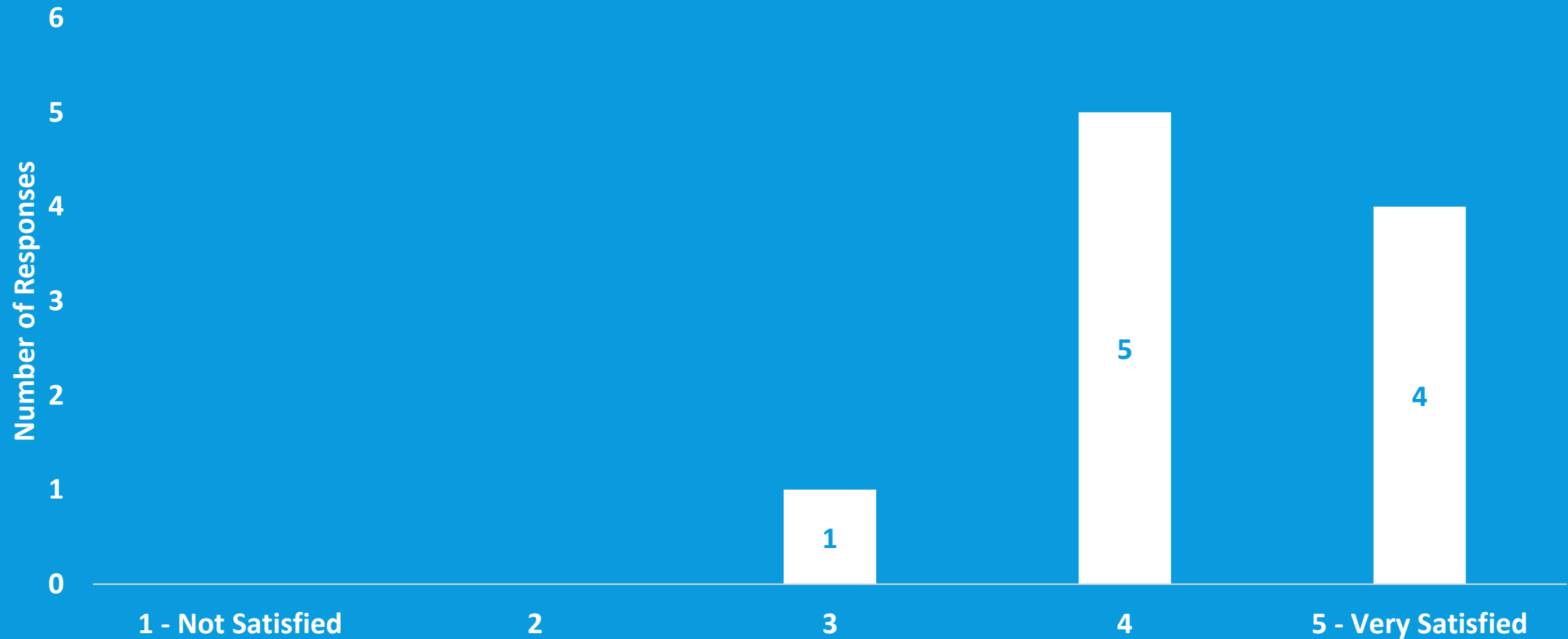
1 June 2021

Remote

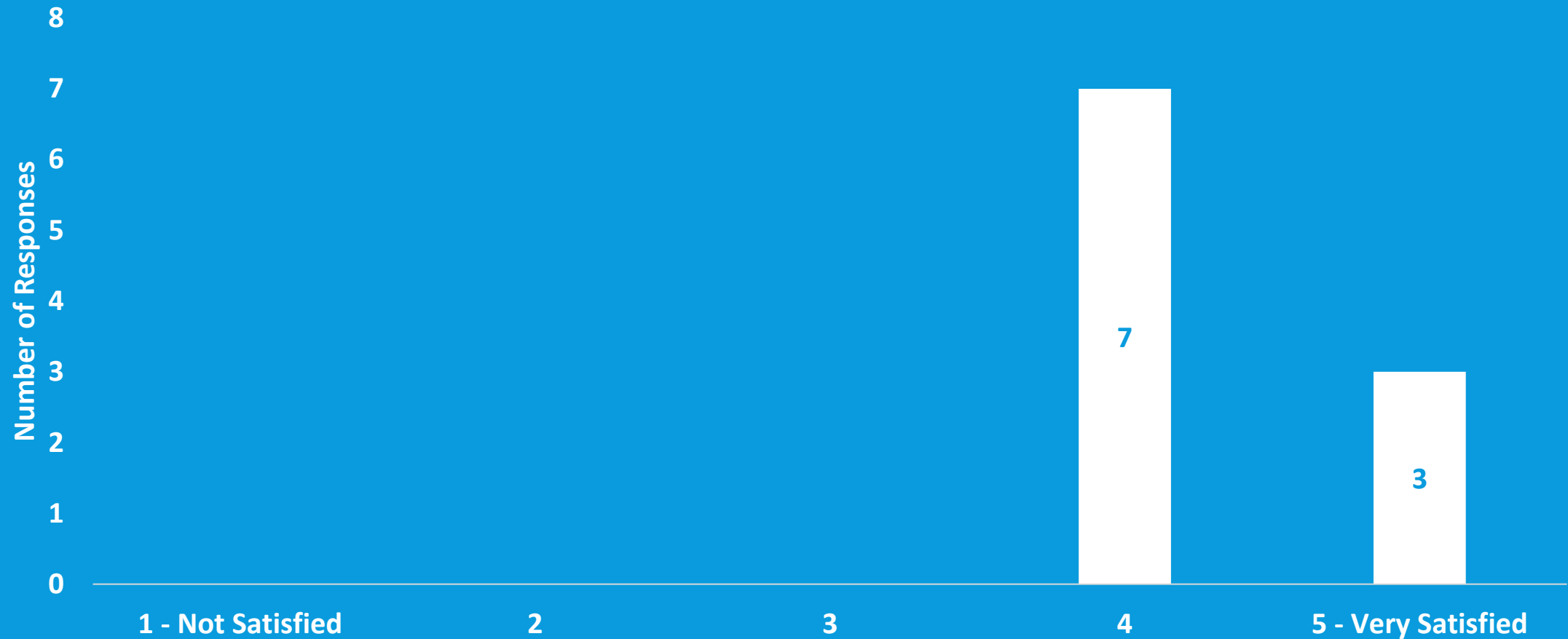
18 Attendees

10 Respondents

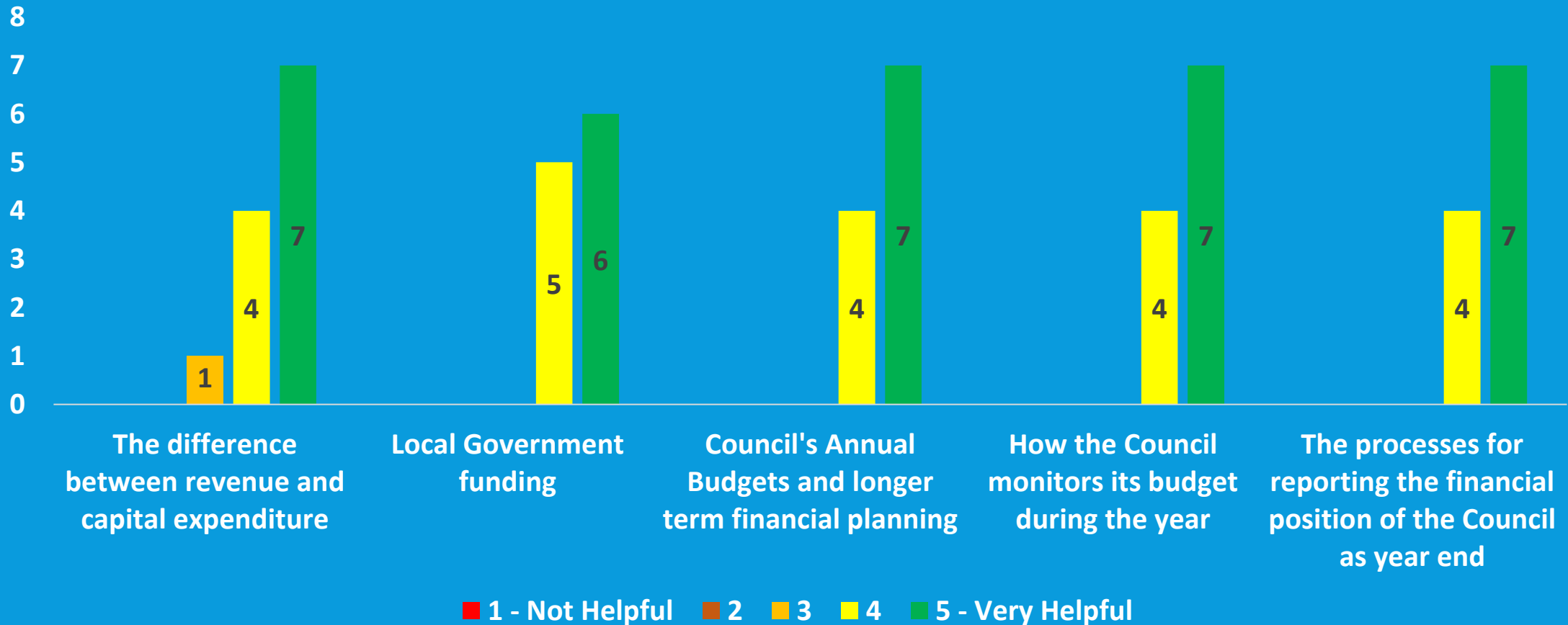
# How satisfied were you with holding the training remotely?



# How satisfied were you with the training overall?



# Which part of the training did you find helpful?



# How relevant and helpful do you think it was for you in your role as a Councillor?

- “Being able to understand the process will definitely be essential when budget decisions are perennially criticised, so I think very relevant and helpful”
- “Good for answering residents’ questions”
- “Very relevant”
- “Helps me to understand budgets etc”
- “ Very useful information”
- “Good to have an idea of how Local Government Finance works”
- “Very helpful”

- “Lots of information to take on and I think slides are useful especially if new Councillors are involved, also sometimes abbreviations need to be explained more. We used to call it an idiot’s guide”

Any additional  
comments regarding  
the training?

- “Thank all the officers for their work”
- “As changes occur it’s good to repeat things to keep updated”
- “Very professional and friendly experience, excellent induction of the Finance department. Thank you all”
  - “Thank all the Officers for their work”
  - “Good idea of how Government finance works”

- “Perhaps we should have included information on commercial sensitivity and how to find a company on Companies House website in light of comments on Sandway Homes”
- “It would be helpful if Members remember this is a training session only, this is not a platform to attack the Council, Officers, Cabinet Members nor other Political parties. Personal points of interest put in a statement is not a question nor a training point for others. New Councillors may be better having training solely for themselves on various topics so long as serving Members don’t hijack the training session.

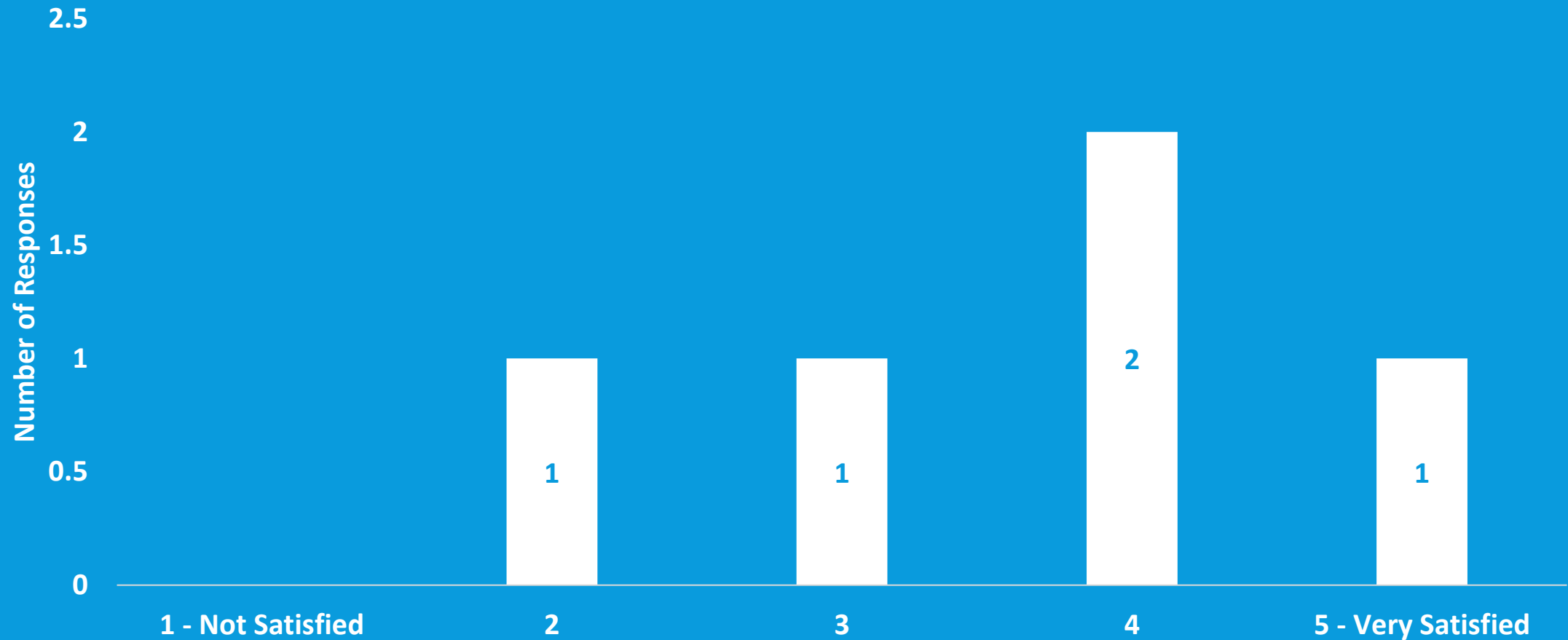


# Licensing and Regulatory Committee Training

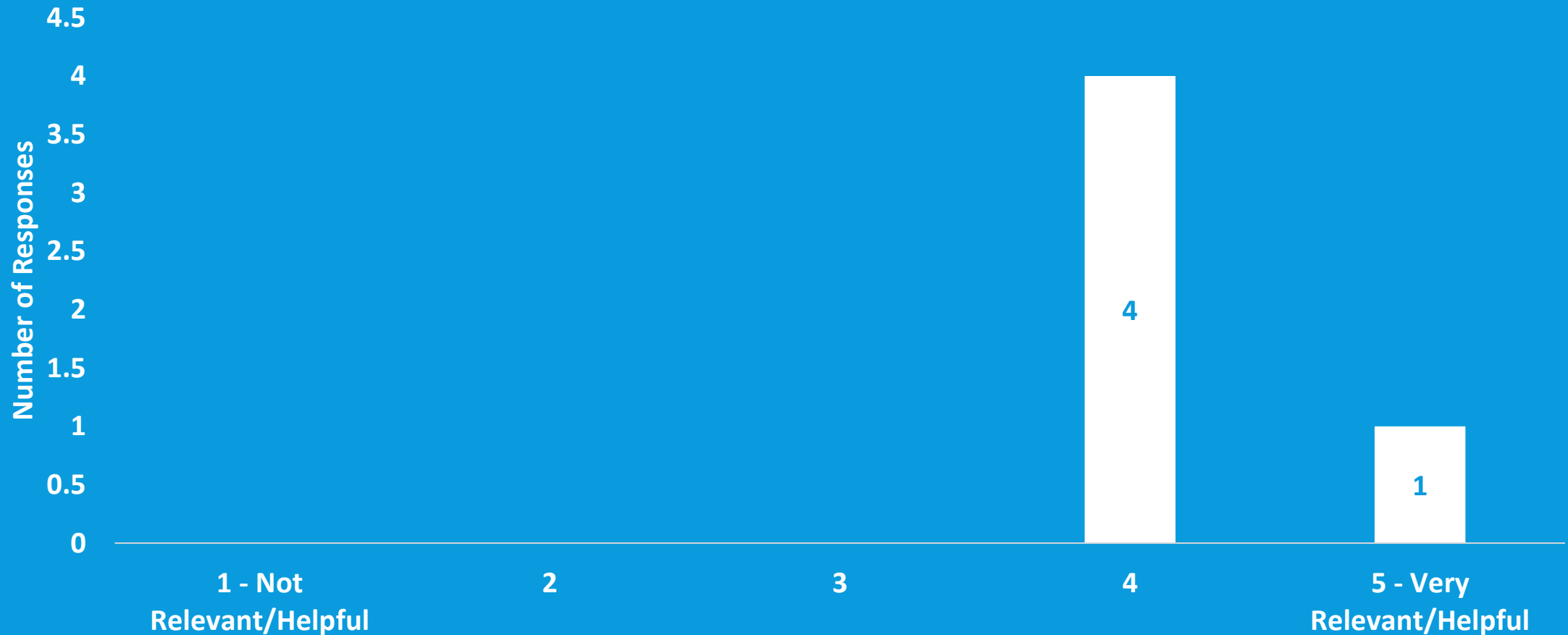
14 June 2021  
Bootle Town Hall

14 Attendees  
5 Responses

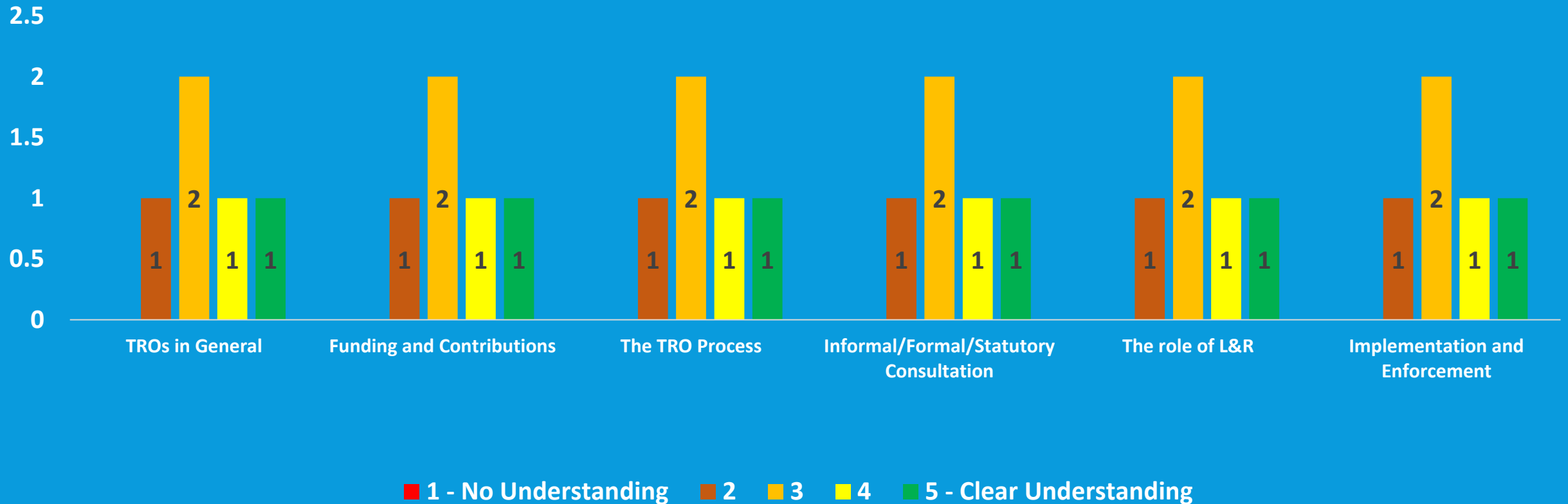
# How satisfied were you with the training overall?



# How relevant and helpful do you think it was for you in your role as Member of Licensing and Regulatory Committee?

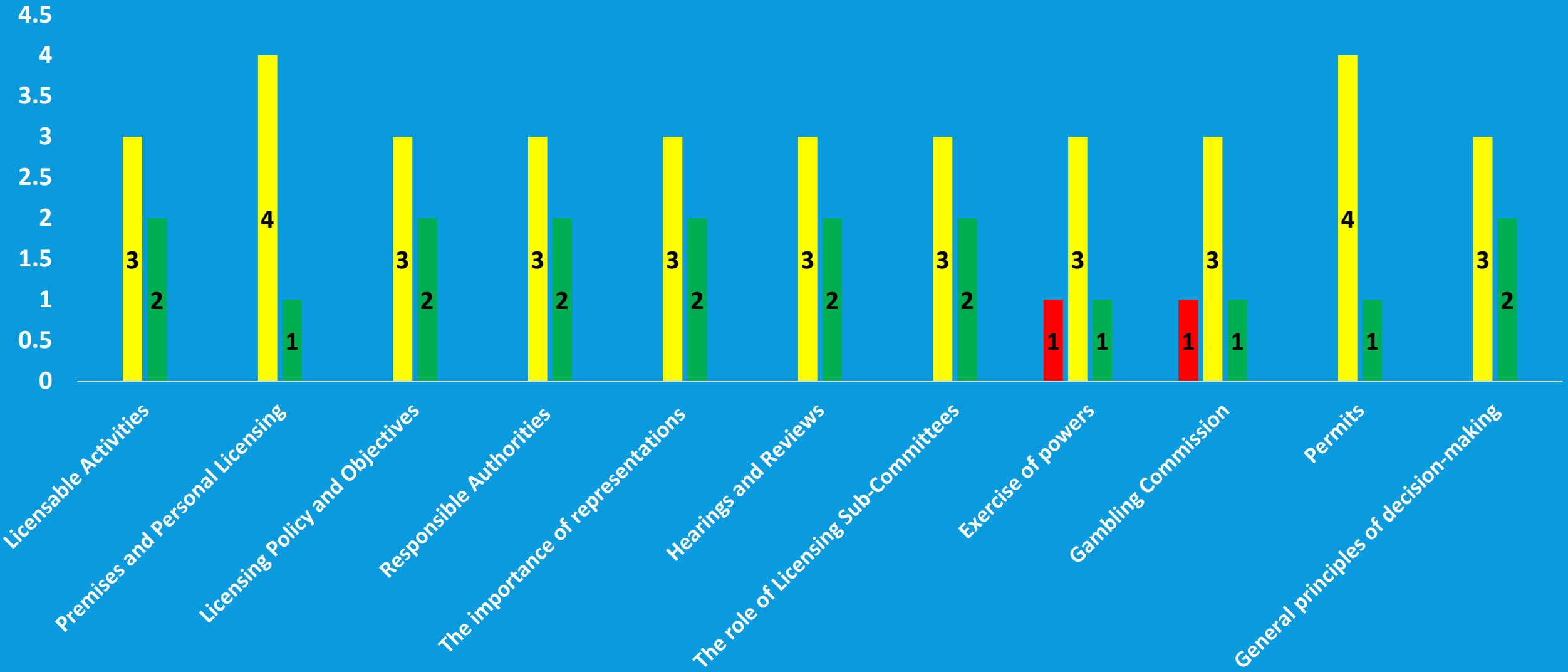


# Do you feel you now have a clear understanding of each aspect of Traffic Regulation Orders (TROs)?



# Do you feel you now have a clear understanding of each aspect of Licensing Act 2003 and the Gambling Act 2005?

- No Understanding
- Understood
- Clear Understanding



Any additional comments regarding the training?

- “It was interesting and easy to follow”
- “I learn by doing so this was a good introduction but I imagine that application will bring things into a fuller understanding for me”

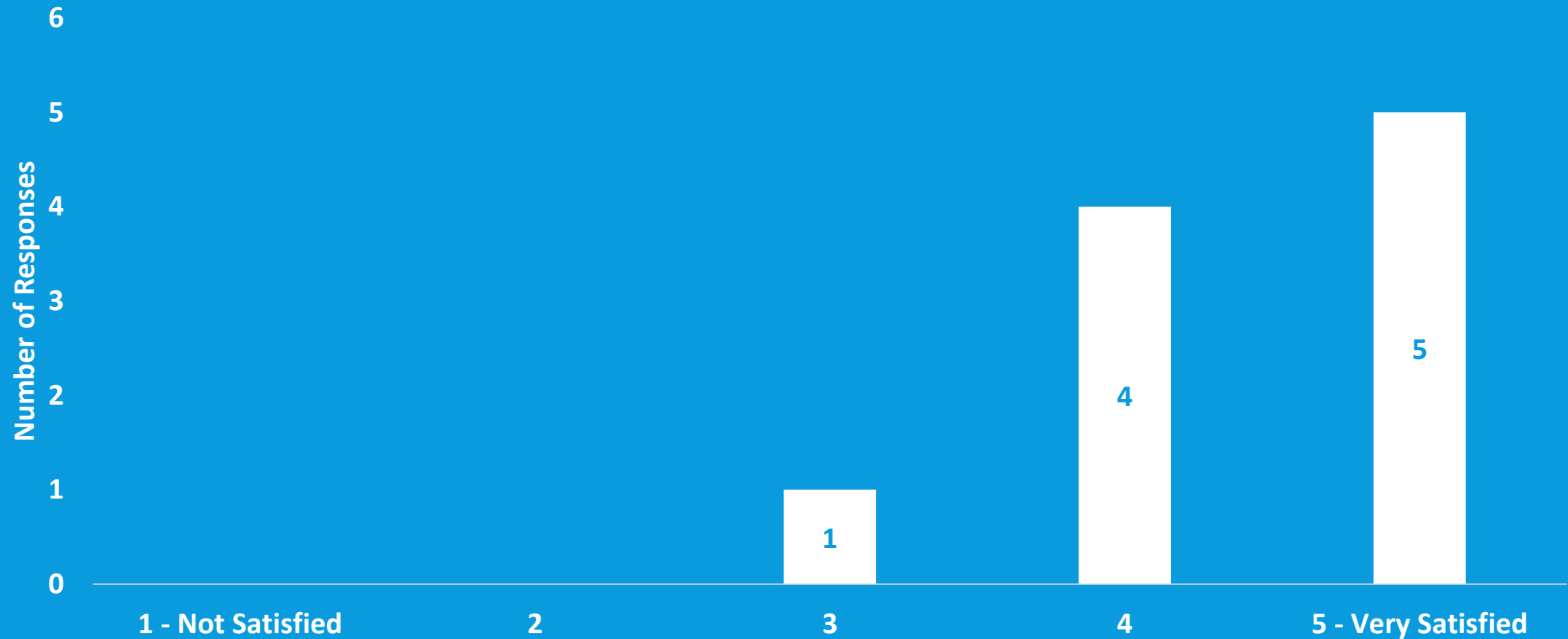
- “Some speakers hard to hear. Slides difficult to read”
- “Couldn’t see the screen”

# Health Improvement and Prevention

16 June 2021  
Remote

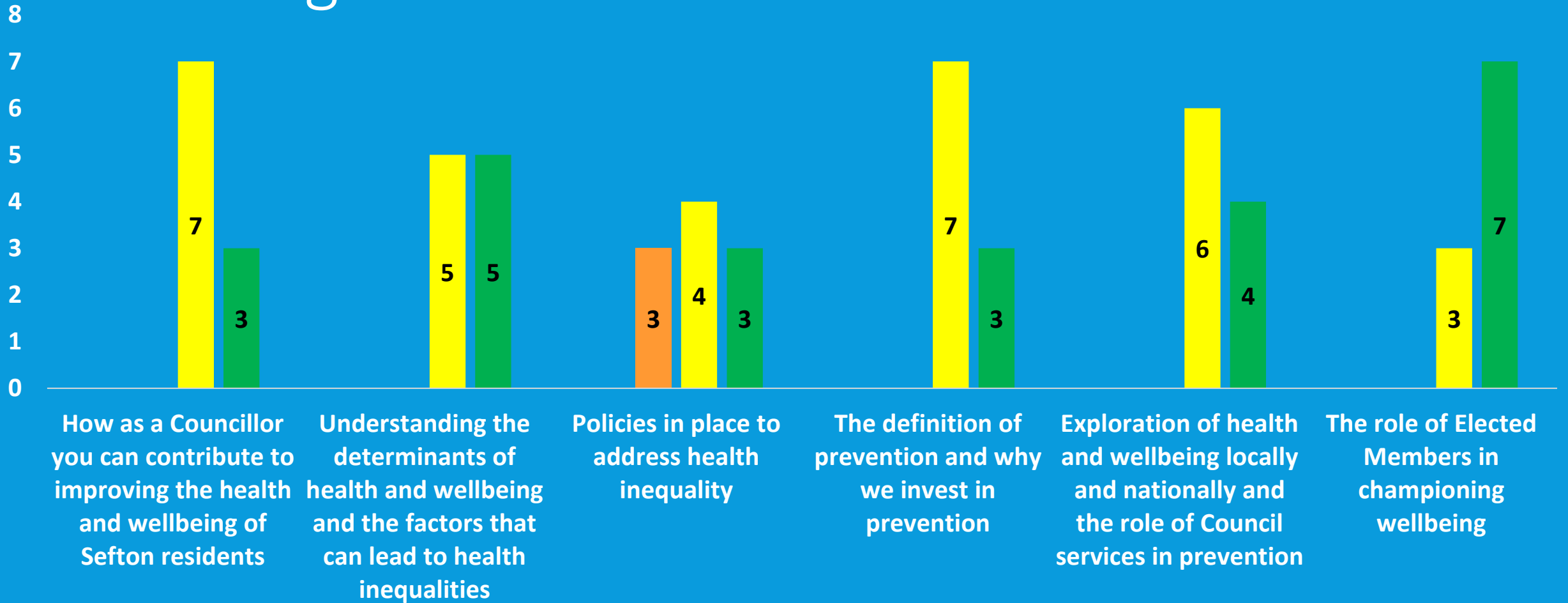
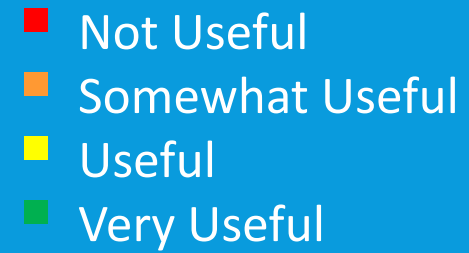
18 Attendees  
10 Responses

# How satisfied were you with holding the training remotely?

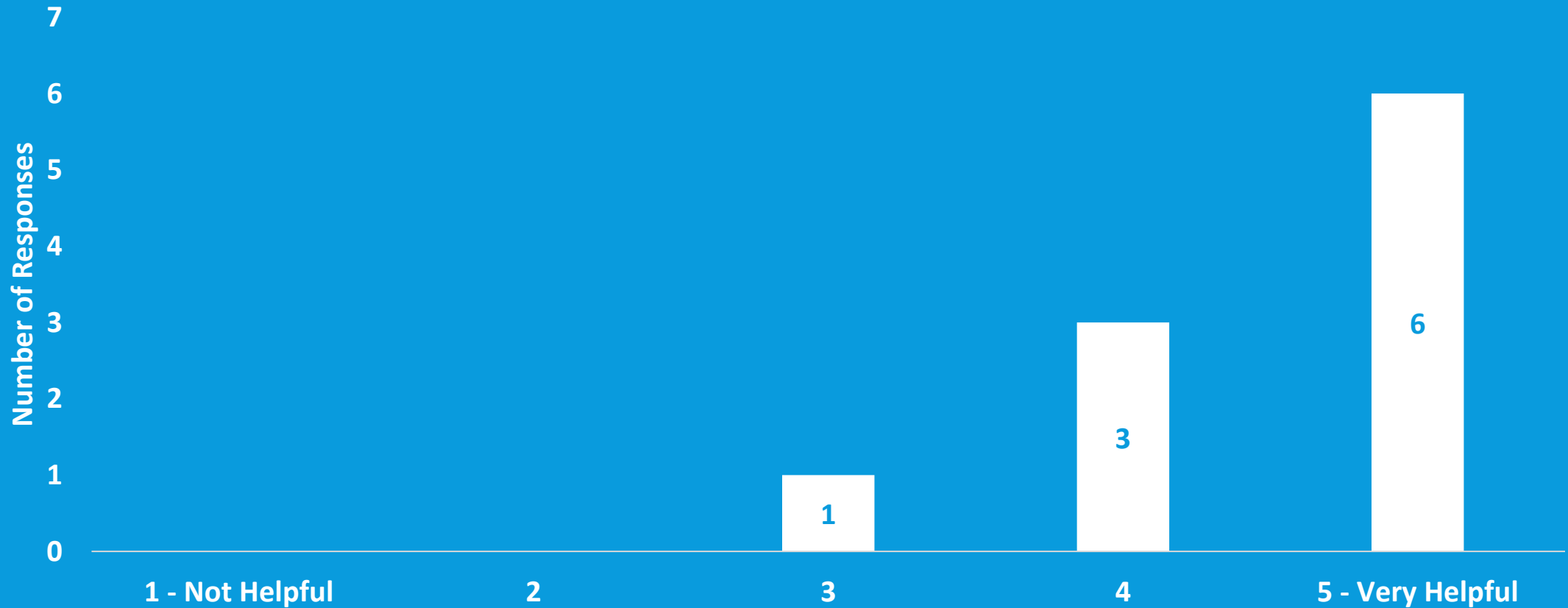




# How useful did you find the training?



# Overall, how helpful do you think it was for you in your role as a Councillor?



# Any additional comments regarding the course?

- “Very interesting and useful. Public Health has an impact on so many areas, until Chris Whitty became so prominent, I'm not sure the work undertaken by PH has been understood or appreciated.”
- “Great help and informative to me as a newly elected councillor thank you all”
- “It was really interesting, i was meant to leave at 11 for another meeting but I gave my apologies so that i could stay on.”
- “Need more information on the cost of prevention vs cost of management, ie the financial cost of cutting over £750 million from the public health budget on the NHS”

# Corporate Parenting Training

13 July 2021

3 November 2021

26 January 2022

1 February 2022

15 February 2022

Mandatory - Remote

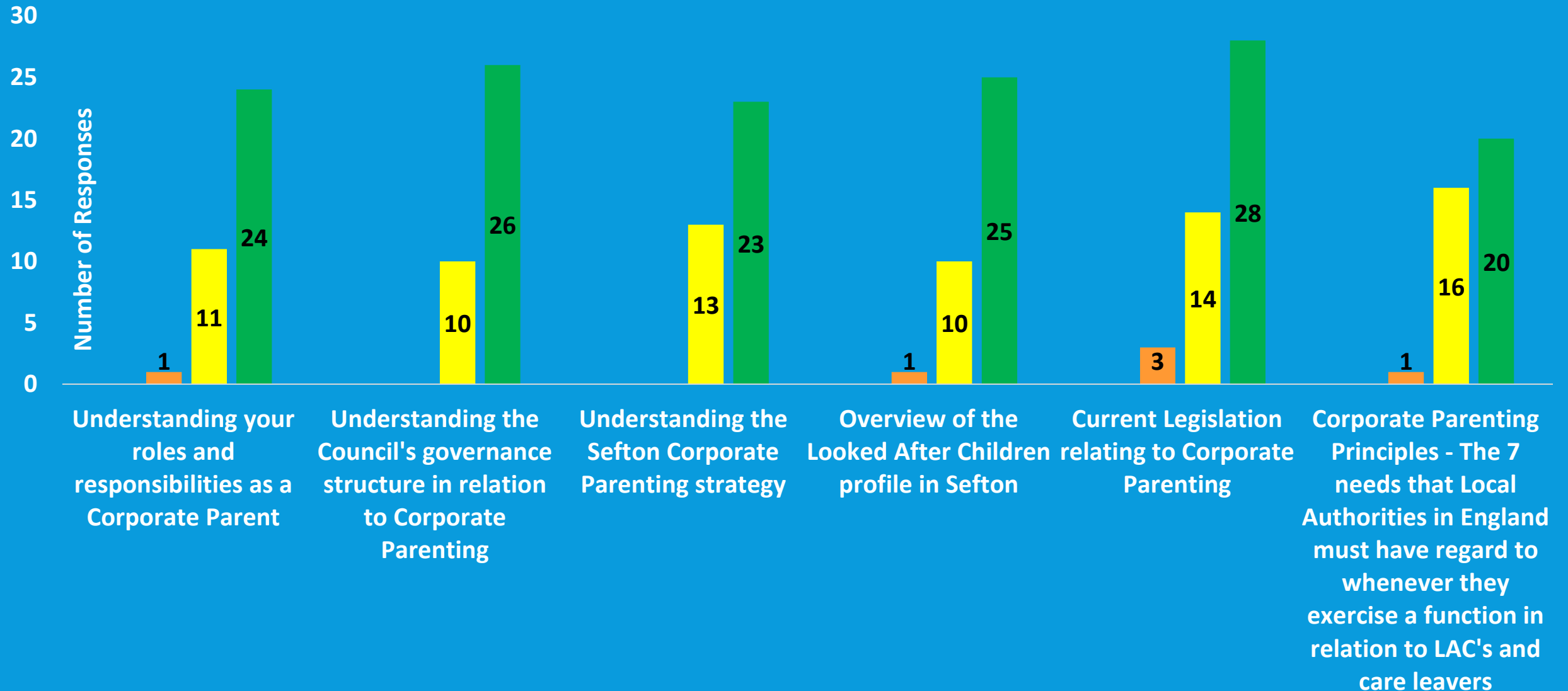
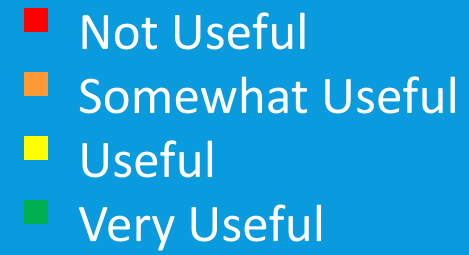
46 Attendees

29 Responses

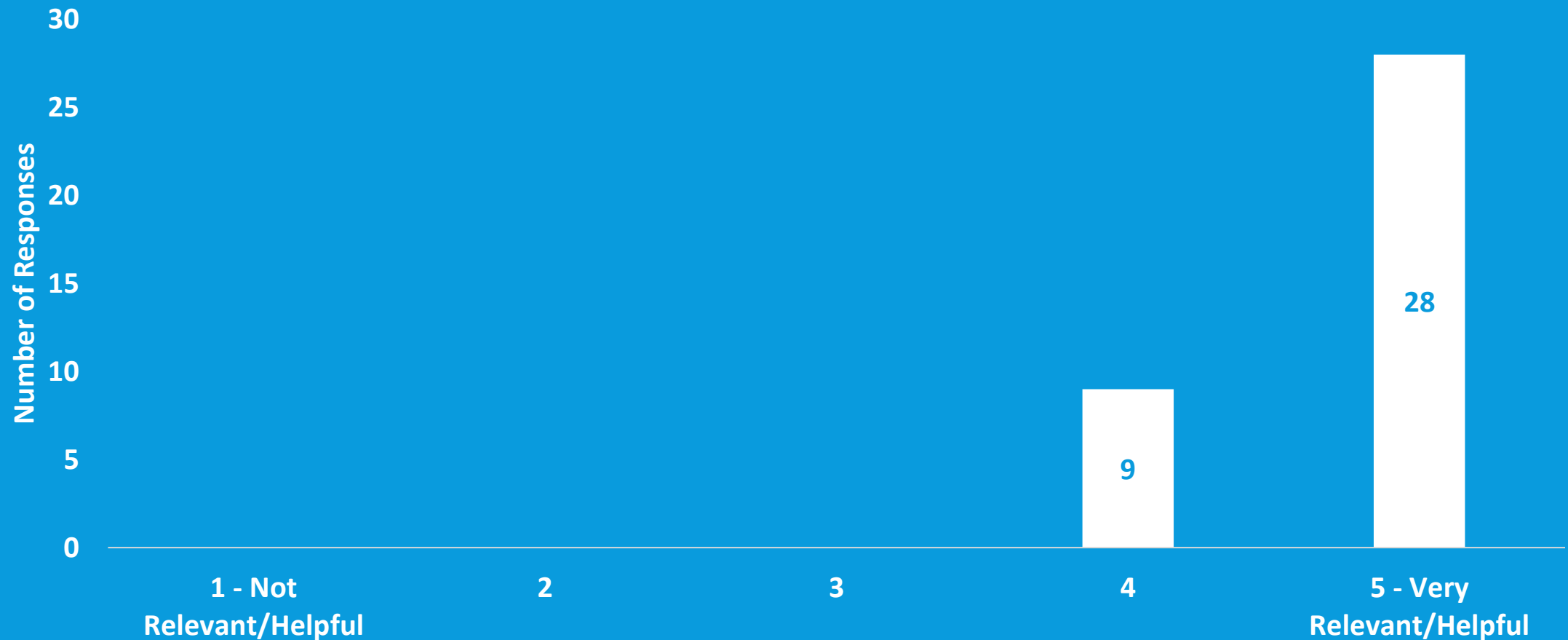
# How satisfied were you with holding the training remotely?



# How useful did you find the course?



# Overall, how helpful do you think it was for you as a Councillor in understanding your responsibilities as a Corporate Parent?



# Any additional comments regarding the course?

- “Gave us more practical advice with how best to represent our looked after kids”
- “Very good and informative. Course presented in a friendly and easy to understand format”
- “Karen (Gray) very helpful”
- “The session was very informative and interesting, I would be happy to know if there is more I can do to get businesses involved with Corporate social responsibility as well as anything more I can do to promote fostering”
- “Brilliant presentation, very useful and enlightening”
- “Excellent session, as a new elected Member this was very helpful and useful information. Thank you all”
- “Really informative and I obtained much awareness from attending”
- “I think I prefer face to face training however online is more convenient regarding time. A larger group would have made wider discussion easier. The training was very accessible and easy to follow”
- “Very informative well run session”
- “A good presentation, thank you Karen (Gray)”
- “Great course, really informative. I have requested further information so I can explore other aspects of this topic and see how further I can assist as a Councillor”

- “Just keep people updated, I mostly get questions on care leavers about support etc”



# Communications and Social Media

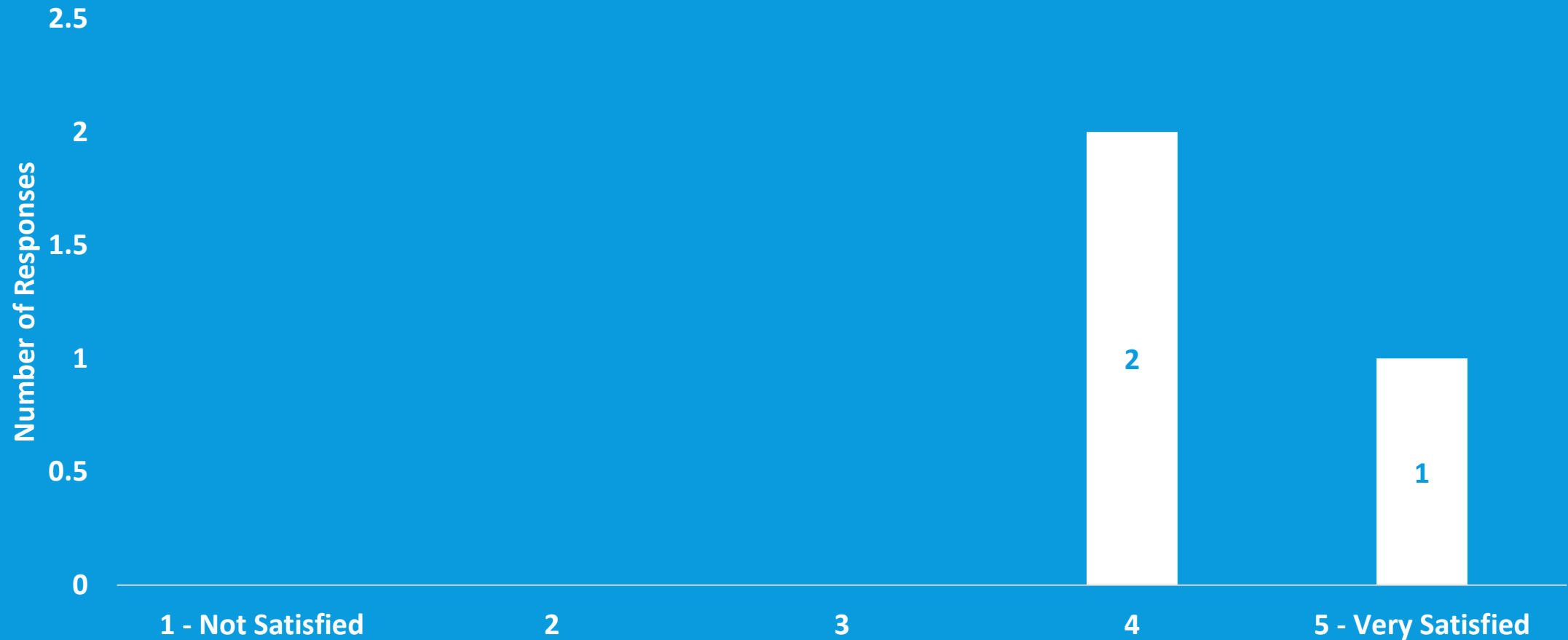
23 July 2021

Remote

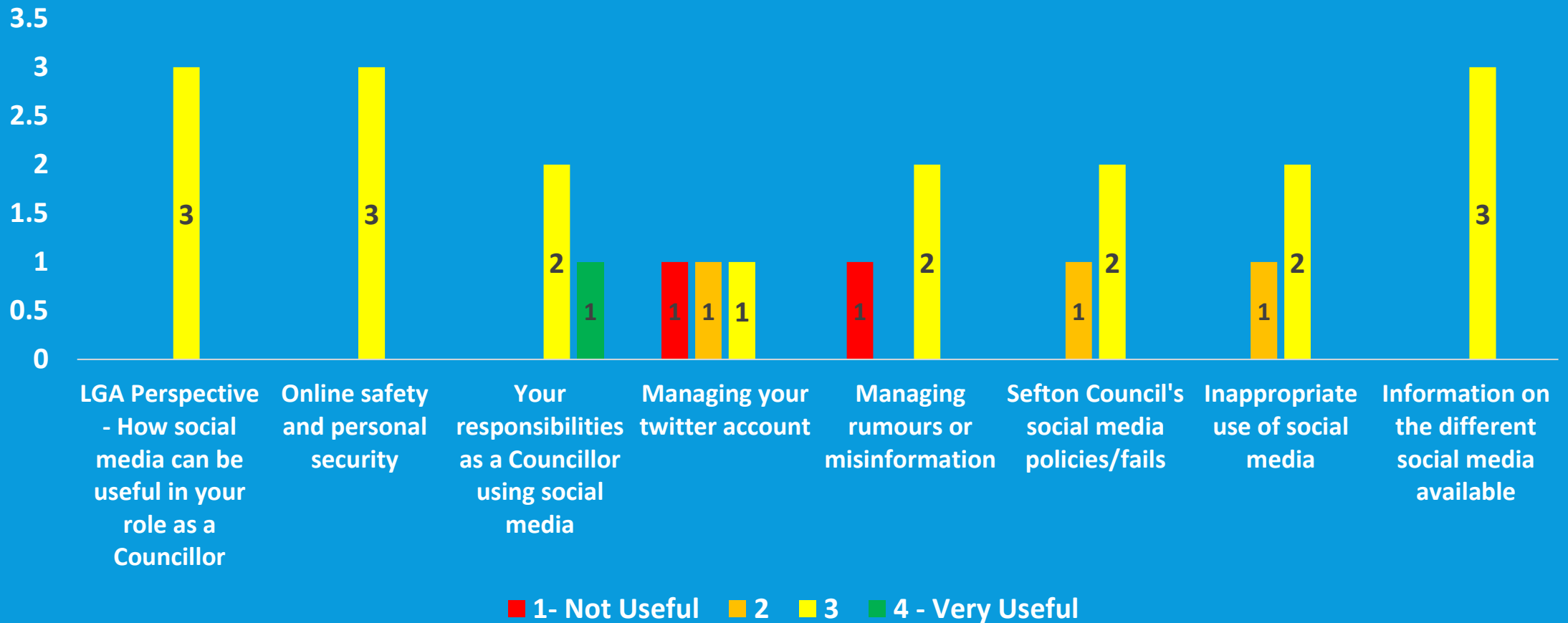
10 Attendees

3 Responses

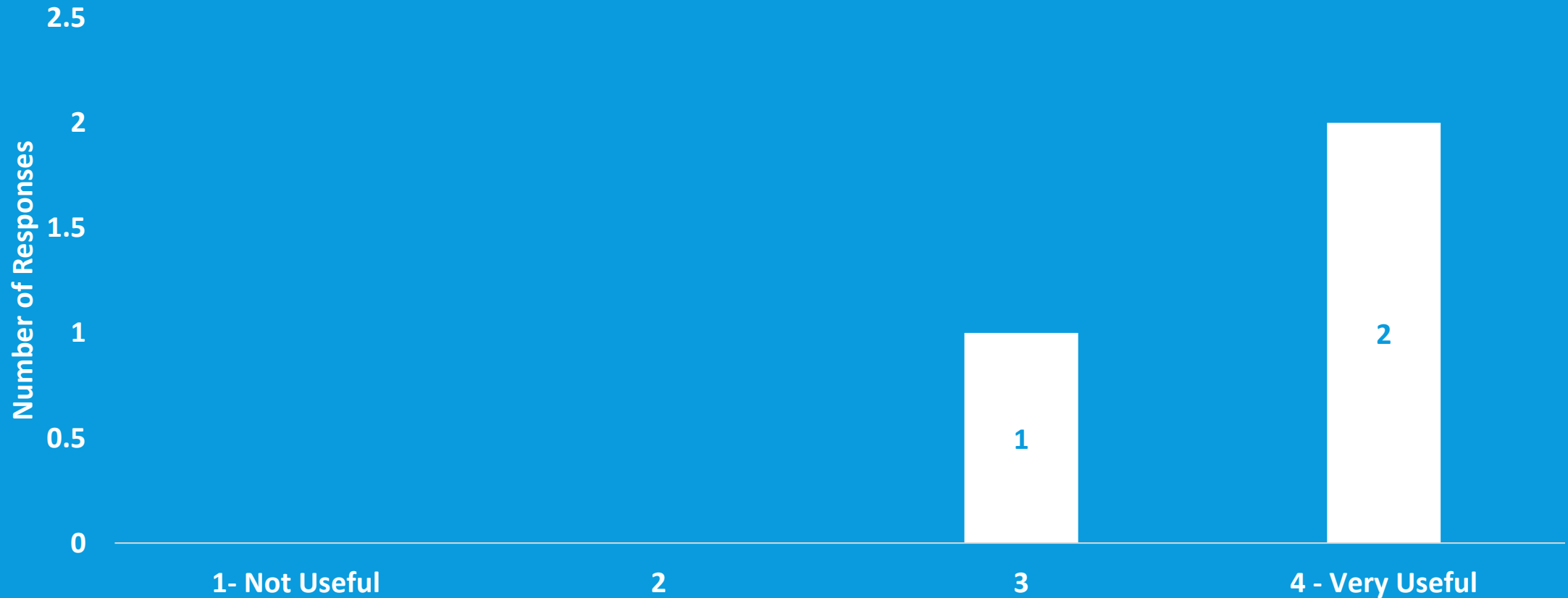
# How satisfied were you with holding the training remotely?



# How useful did you find the course?



# Overall, how helpful do you think it was in your role as a Councillor?



# Any additional comments regarding the course?

- “Shame about sound on video but John very helpful and good overview. Interesting that Instagram has overtaken Twitter and NextDoor got higher take-up than thought. Interested to see how Council will take up TikTok – look forward to seeing Dwayne doing the Floss with J-Pop soundtrack while explaining impact of latest cuts 😊”

- “Well presented, it’s a challenging topic.”

# Accessible Information Awareness

22 June 2021

14 July 2021

5 October 2021

24 February 2022

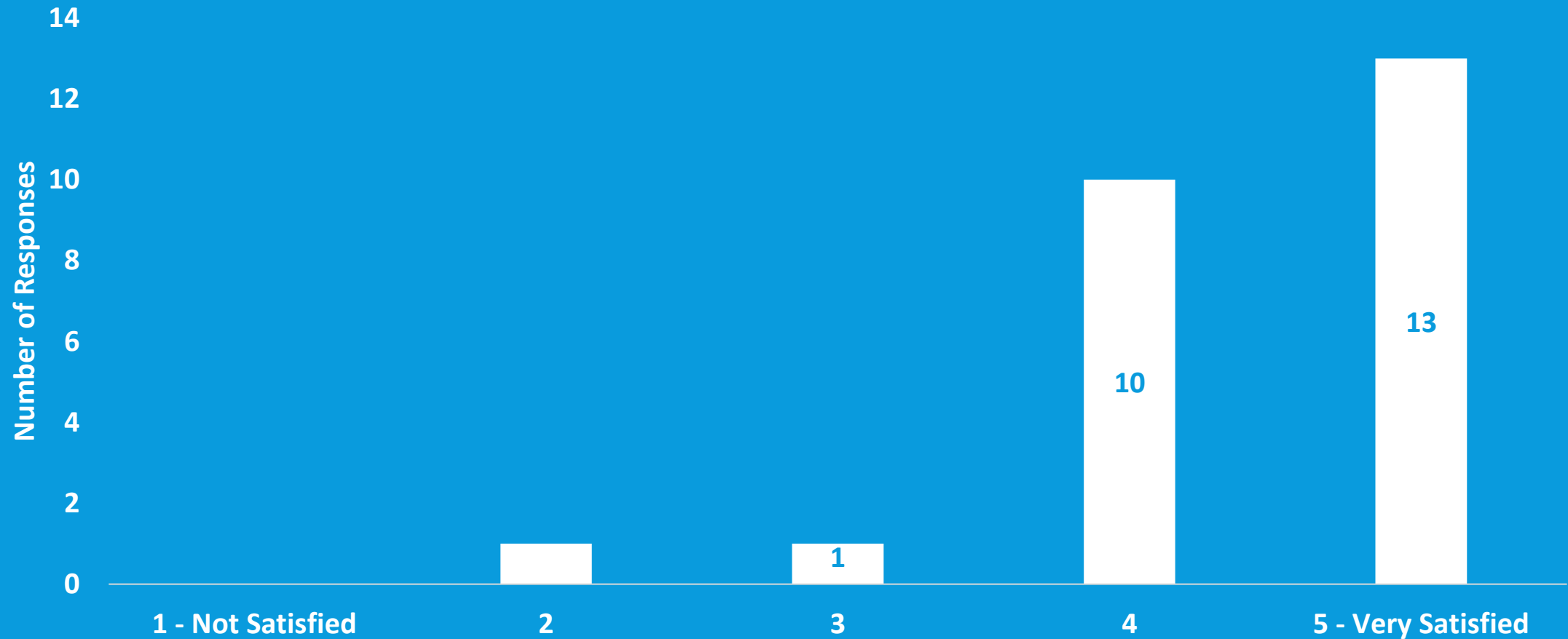
23 March 2022

Remote

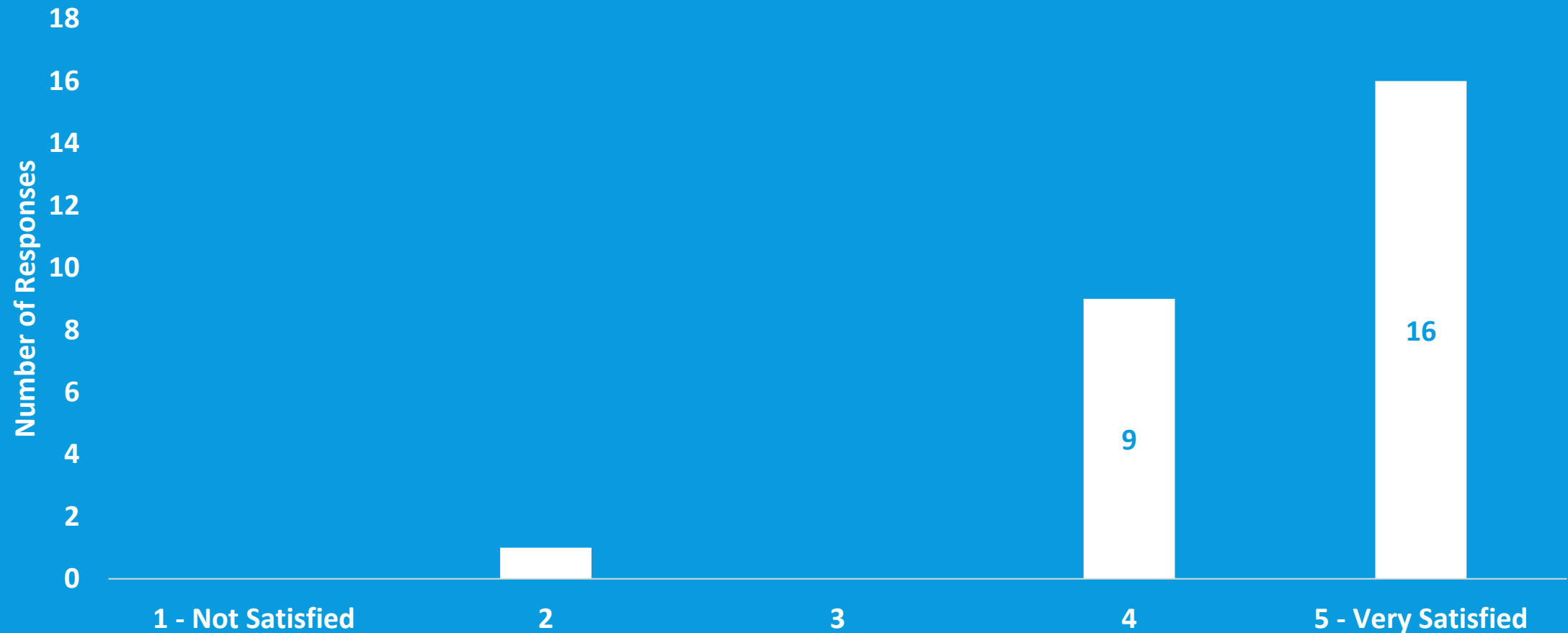
33 Attendees

25 Responses

# How satisfied were you with holding the training remotely?

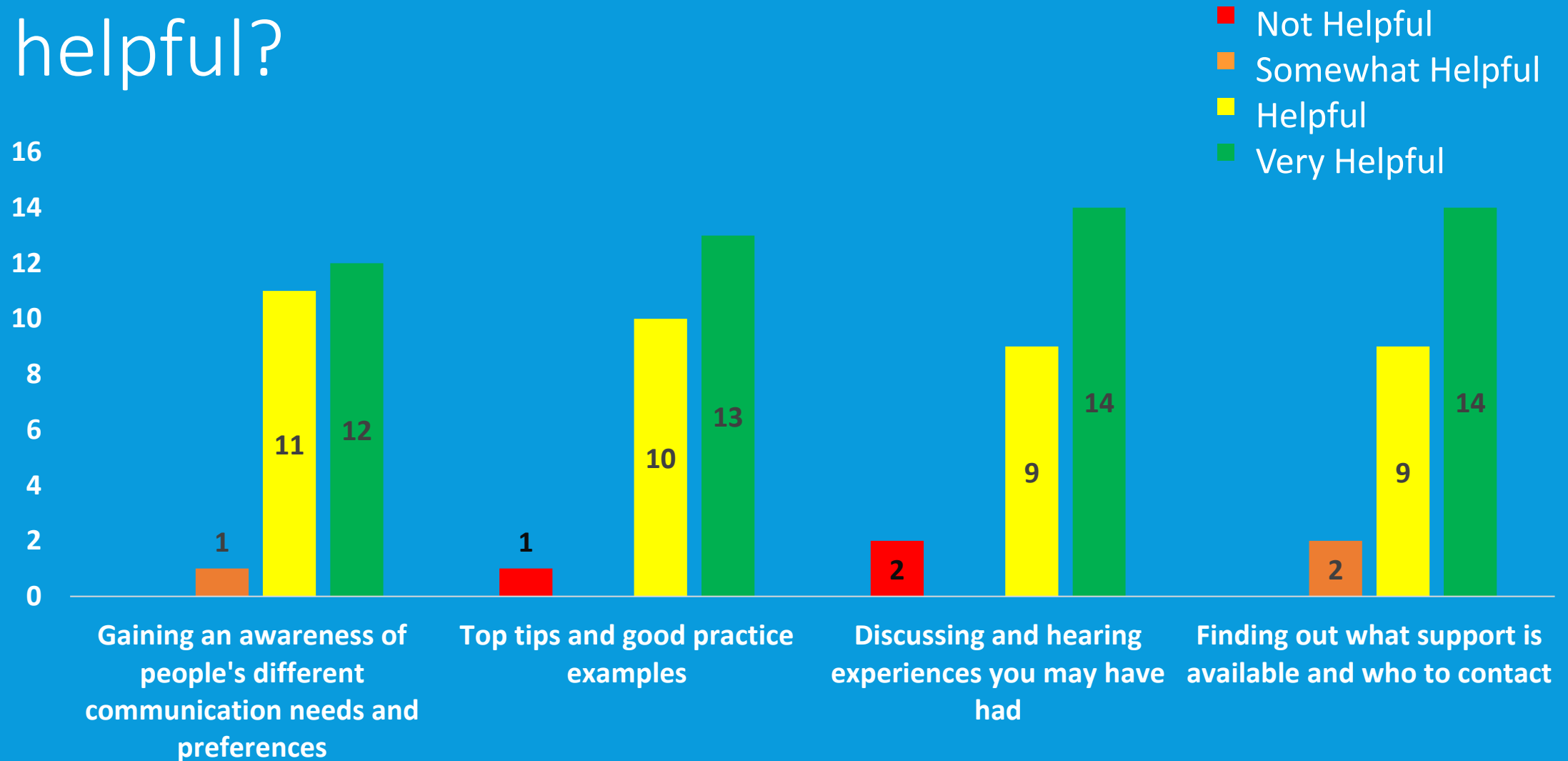


# How relevant and helpful was it for you as a Councillor?

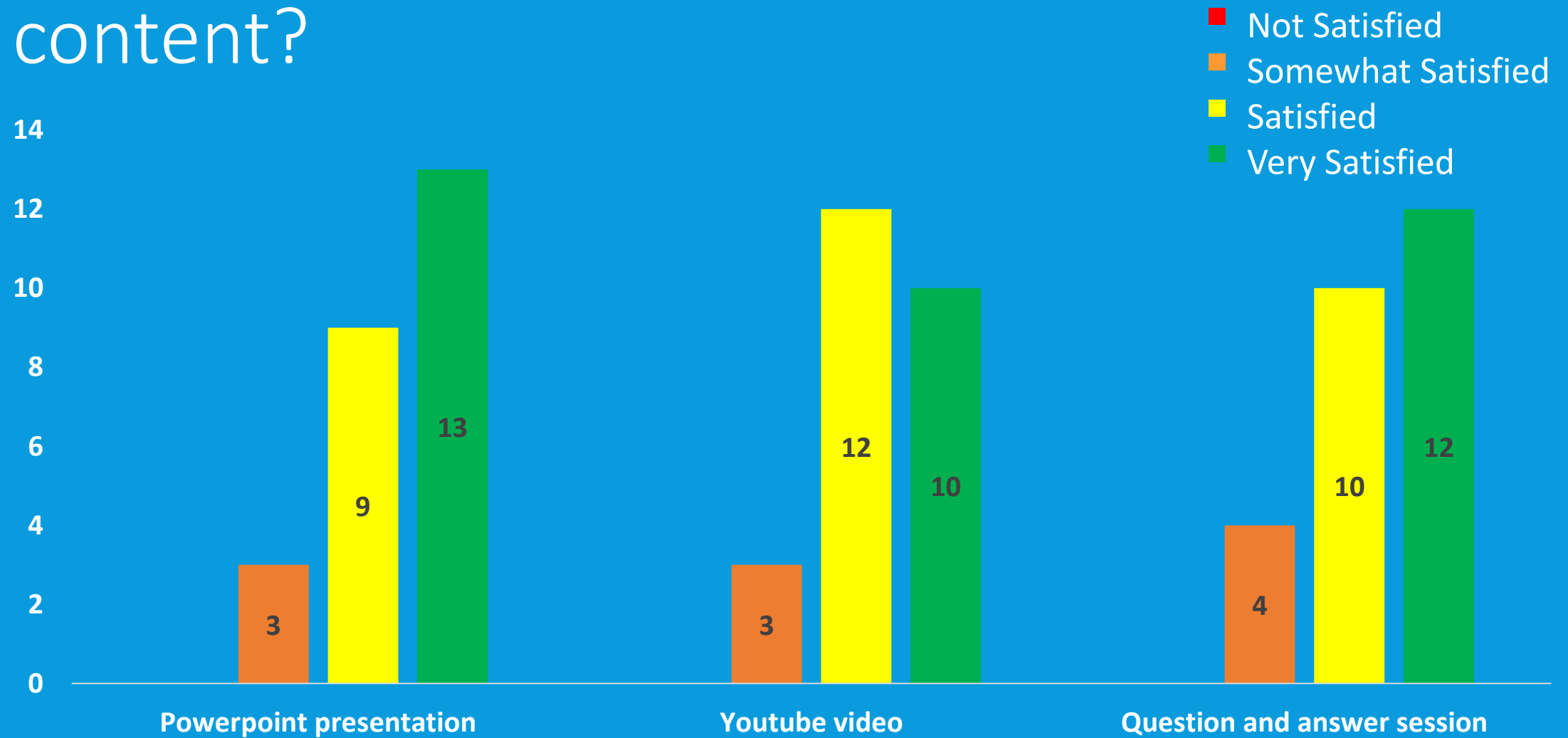




# Which parts of the course did you find helpful?



# How satisfied were you with the session content?



# Overall feedback for the session?

- “Good session”
- “It was useful, thank you”
- “Good experience - brought to light that some people are unsure about and how to interact with difficulties people live with, some common sense things other than that need more thought when asking for information, I took part in something similar about 10 years ago called listening matters”
- “Very informative, very friendly and really helpful”
- “I thought the session was just the right length and I especially liked the video showing different methods”
- “It was useful. Thank you”
- “Brilliant. Some standard principles in there which I try to stick to anyway, but some really thought provoking stuff. Will defo do e-learning.”
- “Great session. I especially enjoyed that service users are part of solution finding and awareness raising. If it is appropriate for Councillors to also be Accessible Information champions I would be keen to assist!”
- “One size does not fit all !”

- “Excellent”
- “Excellent, I didn't realise this was available”
- “Very good, I didn't know about this before”
- “Found it very informative”
- “Useful”
- “Brilliant session. have learnt something new.”

- “Didn't really come away feeling I'd gained much from it”

# Cyber Security

12 October 2021

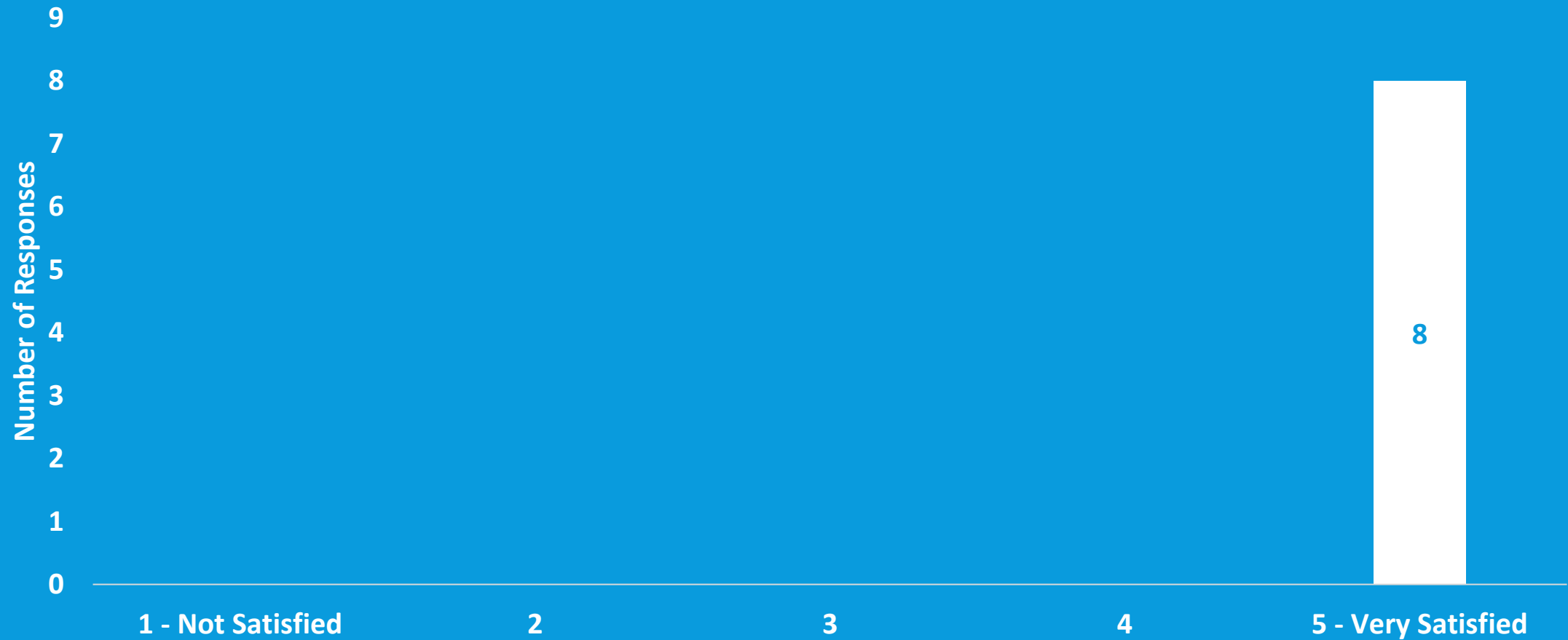
2 February 2022

Remote

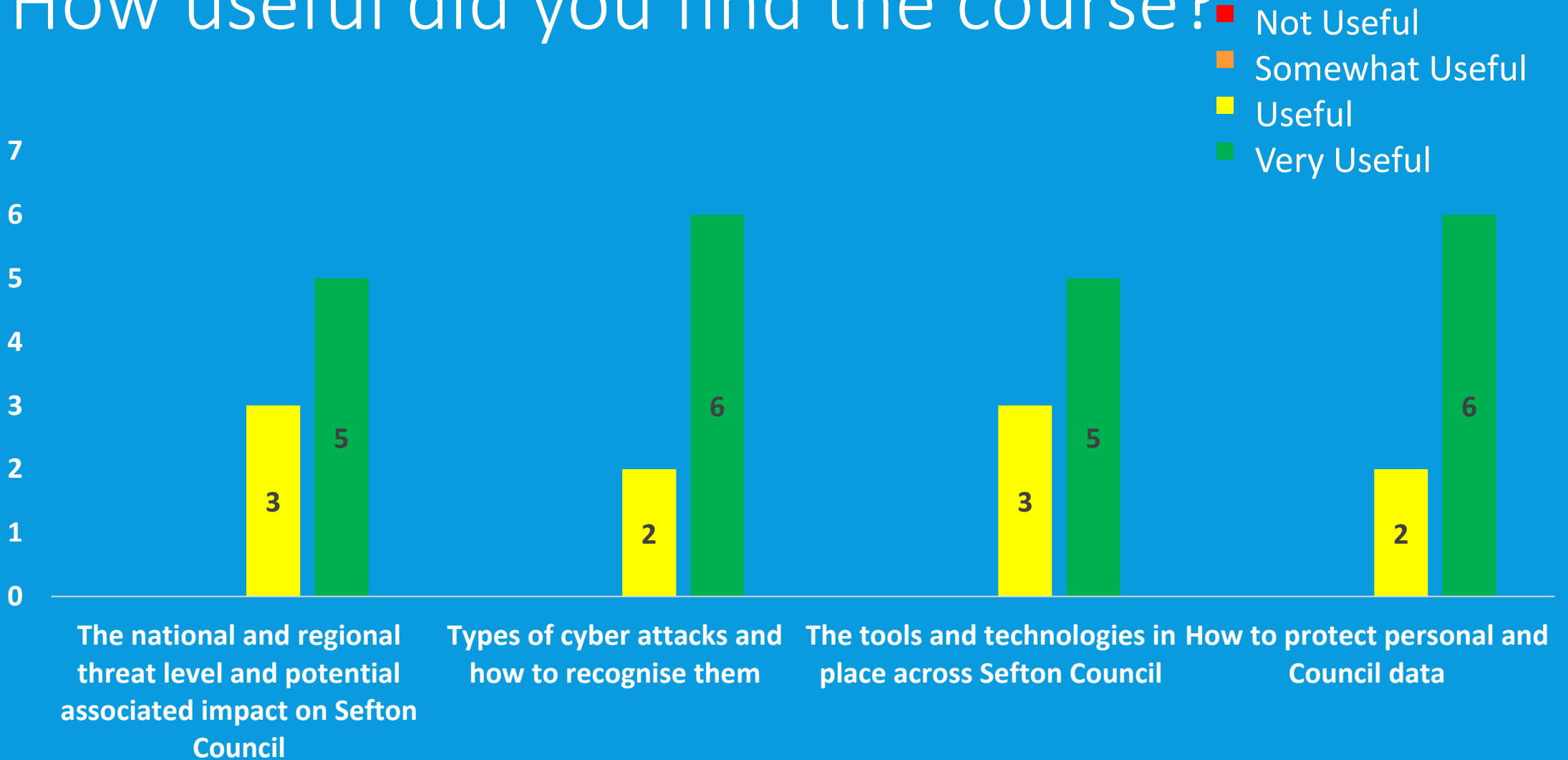
16 Attendees

8 Responses

# How satisfied were you with holding the training remotely?



# How useful did you find the course?



Overall how helpful do you think it was for you as a Councillor in understanding how to protect yourself and Council equipment from cyber attacks?



# Any additional comments regarding the course?

- “Excellent presentation”
- “It is always helpful to have these courses as scammers find new ways all the time! It is also brilliant to see what a great job Sefton are doing.”
- “Very interesting, I was certainly unaware of many of the subjects covered”
- “Just to make more people aware as things change daily”
- “I really enjoyed this and found it very interesting and enlightening”
- “Very interesting”

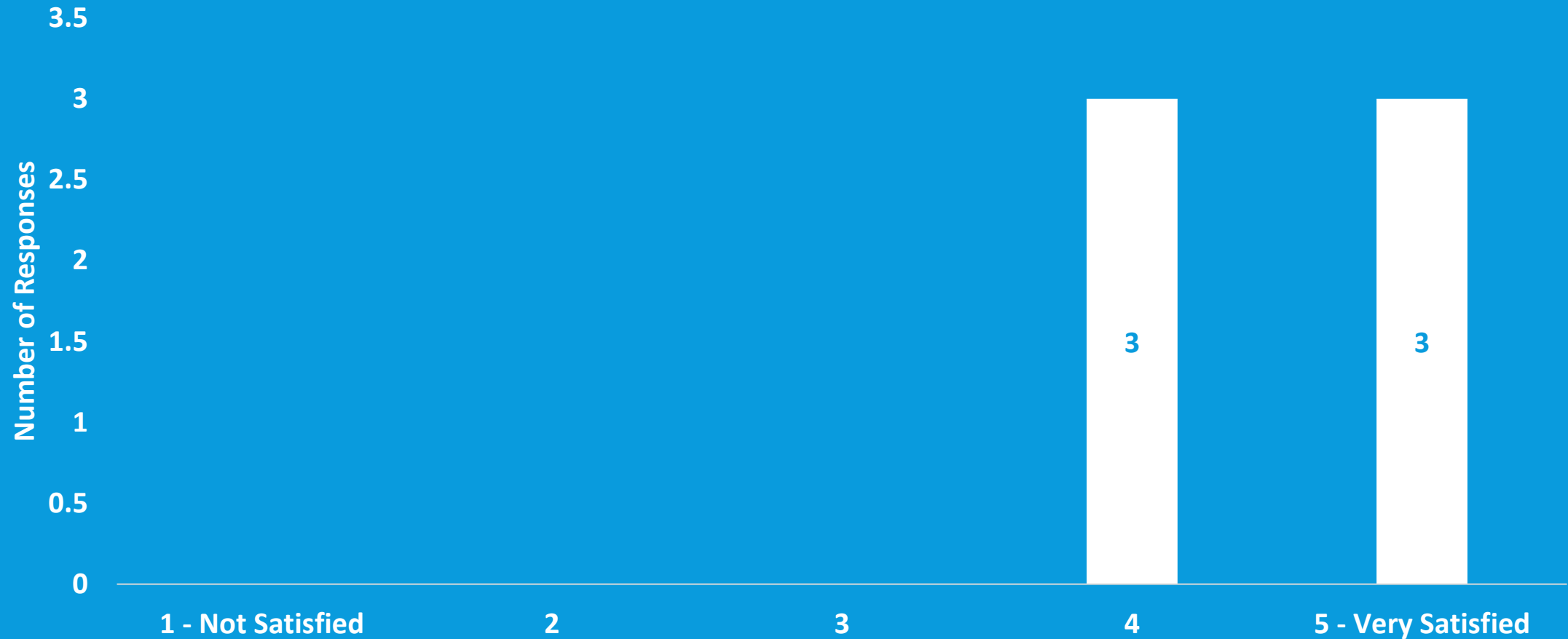


# Data and Performance Management

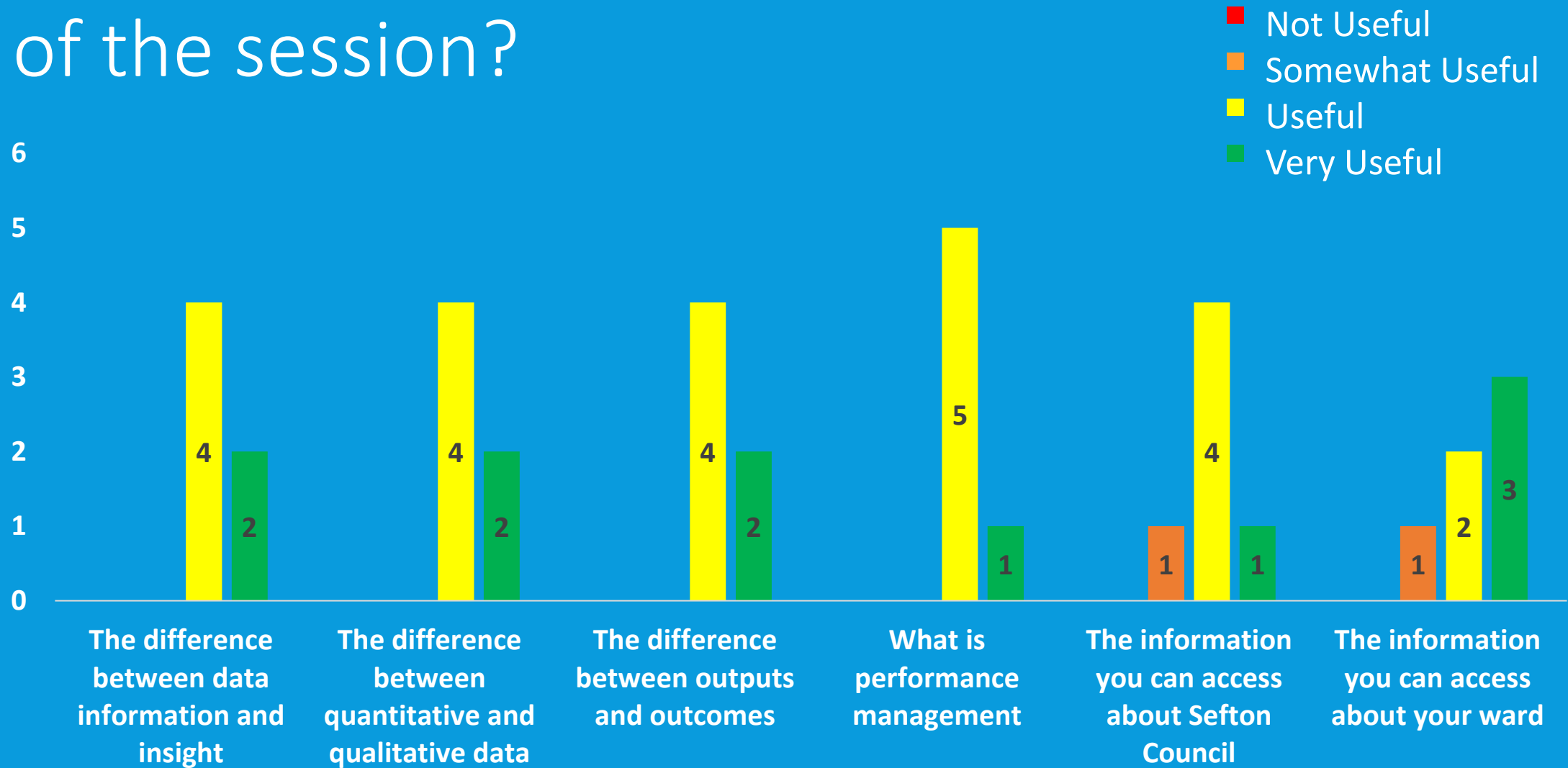
14 October 2021  
Remote

9 Attendees  
6 Responses

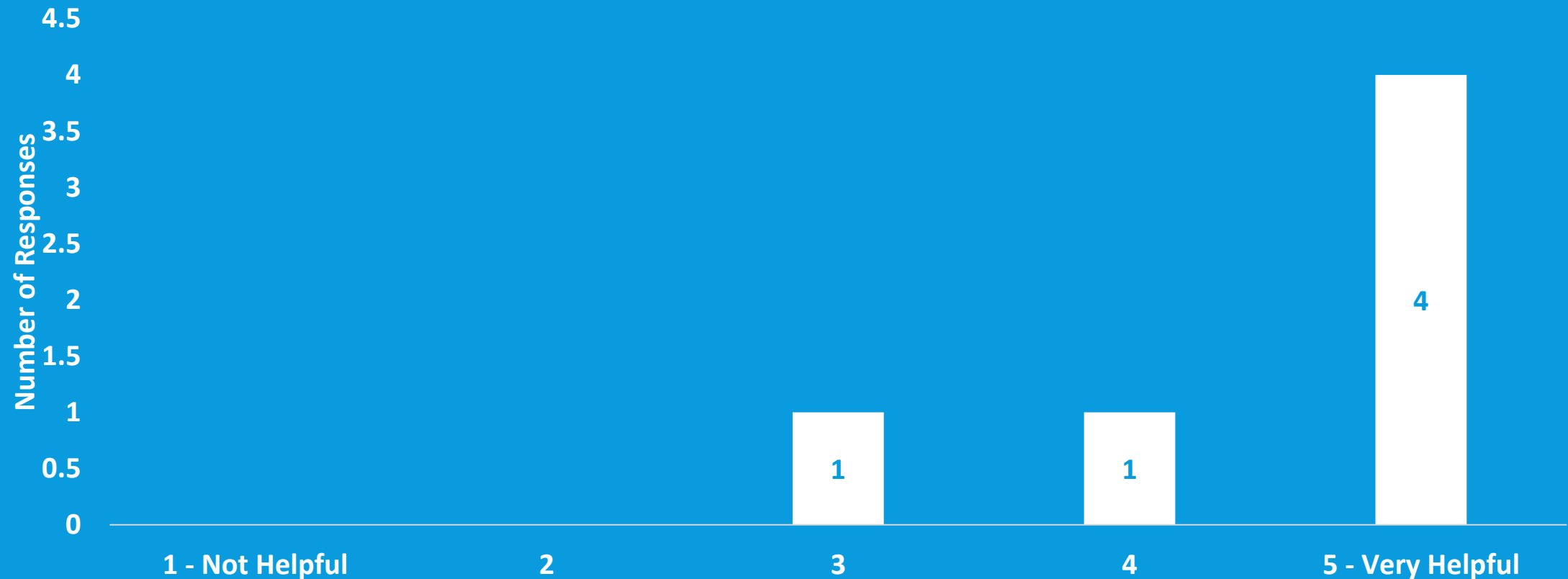
# How satisfied were you with holding the training remotely?



# How useful did you find the following aspects of the session?



Overall, how helpful do you think it was for you as a Councillor in understanding how to access and utilise data about the Council and your Ward in particular?



# Any additional comments regarding the course?

- “Excellent course, great balance of informative and inviting input to discuss scenarios and practical application of the terminology.”
- “A worthwhile course”
- “I found this very enlightening and it was delivered very well”

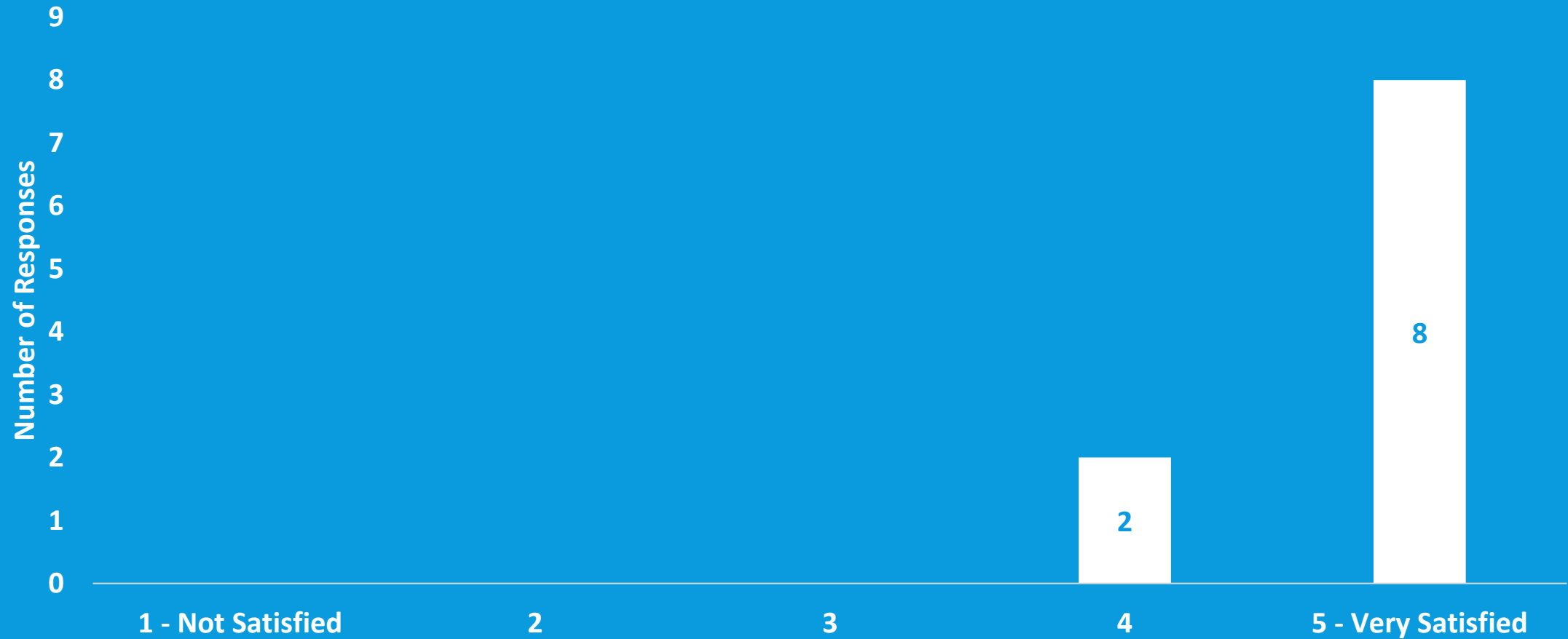
- “Too much information to take in at once . As a councillor. I feel that I don't need to know all the facts about the whole of the Sefton area”.

# Hate Crime Awareness

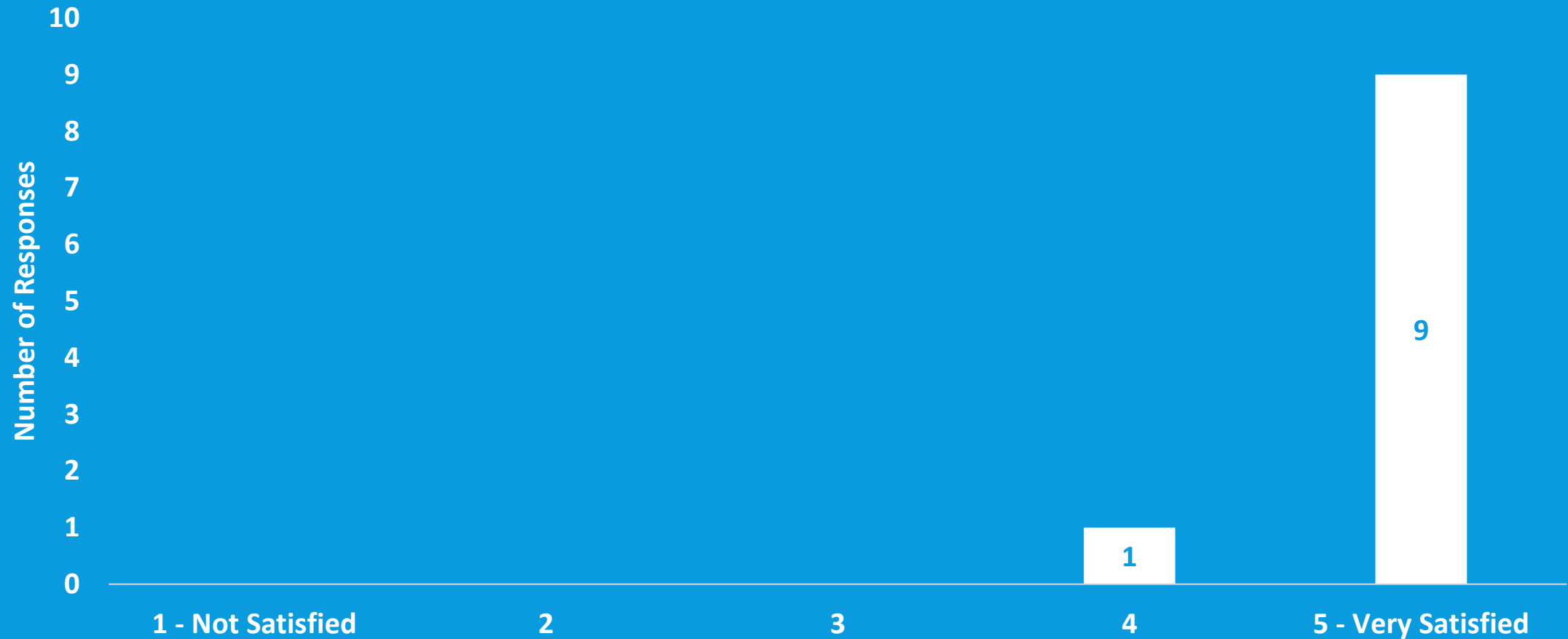
3 November 2021  
Remote

14 Attendees  
10 Responses

# How satisfied were you with the session?

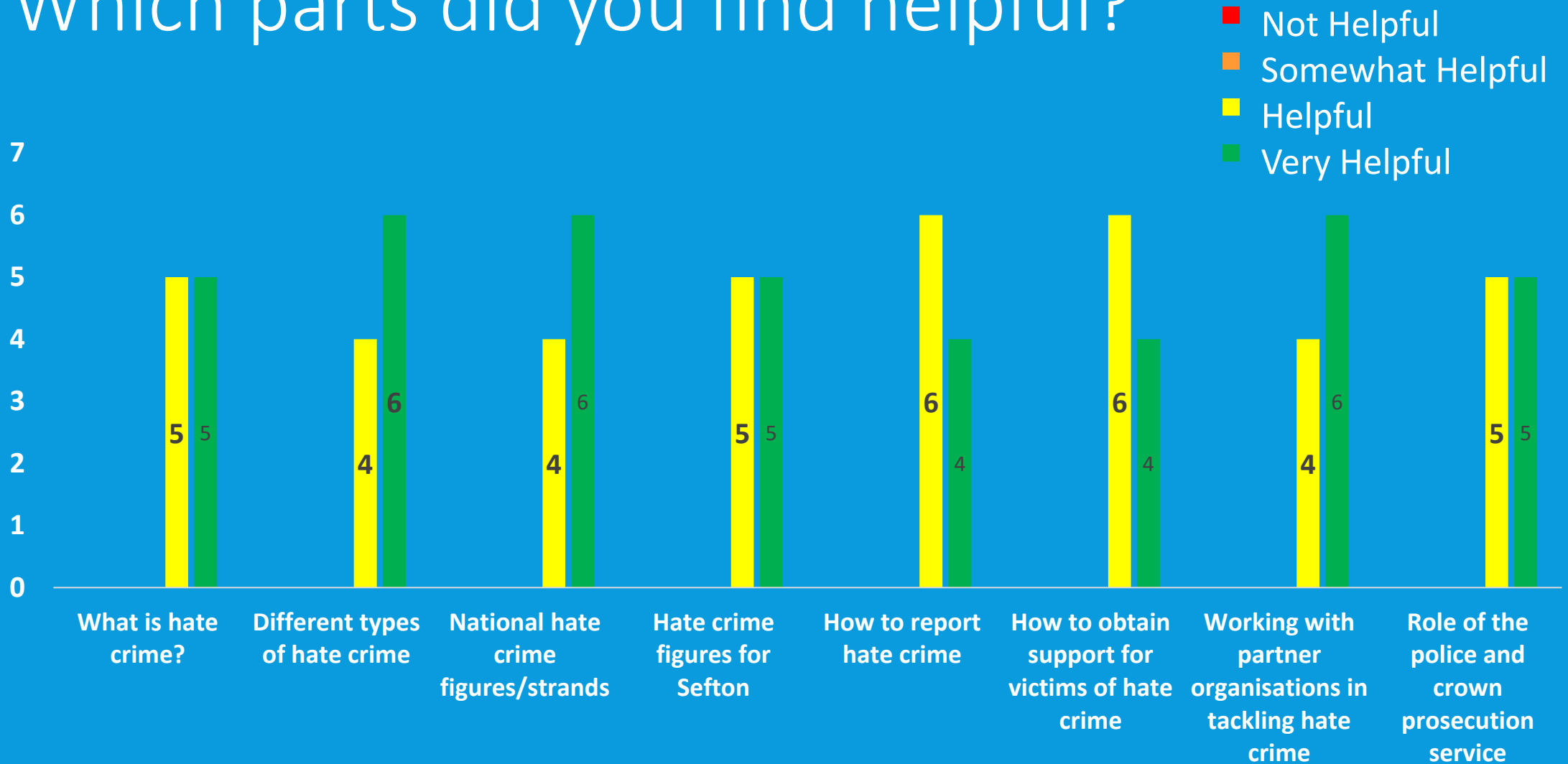


# How relevant and helpful did you think it was for you as a Councillor?

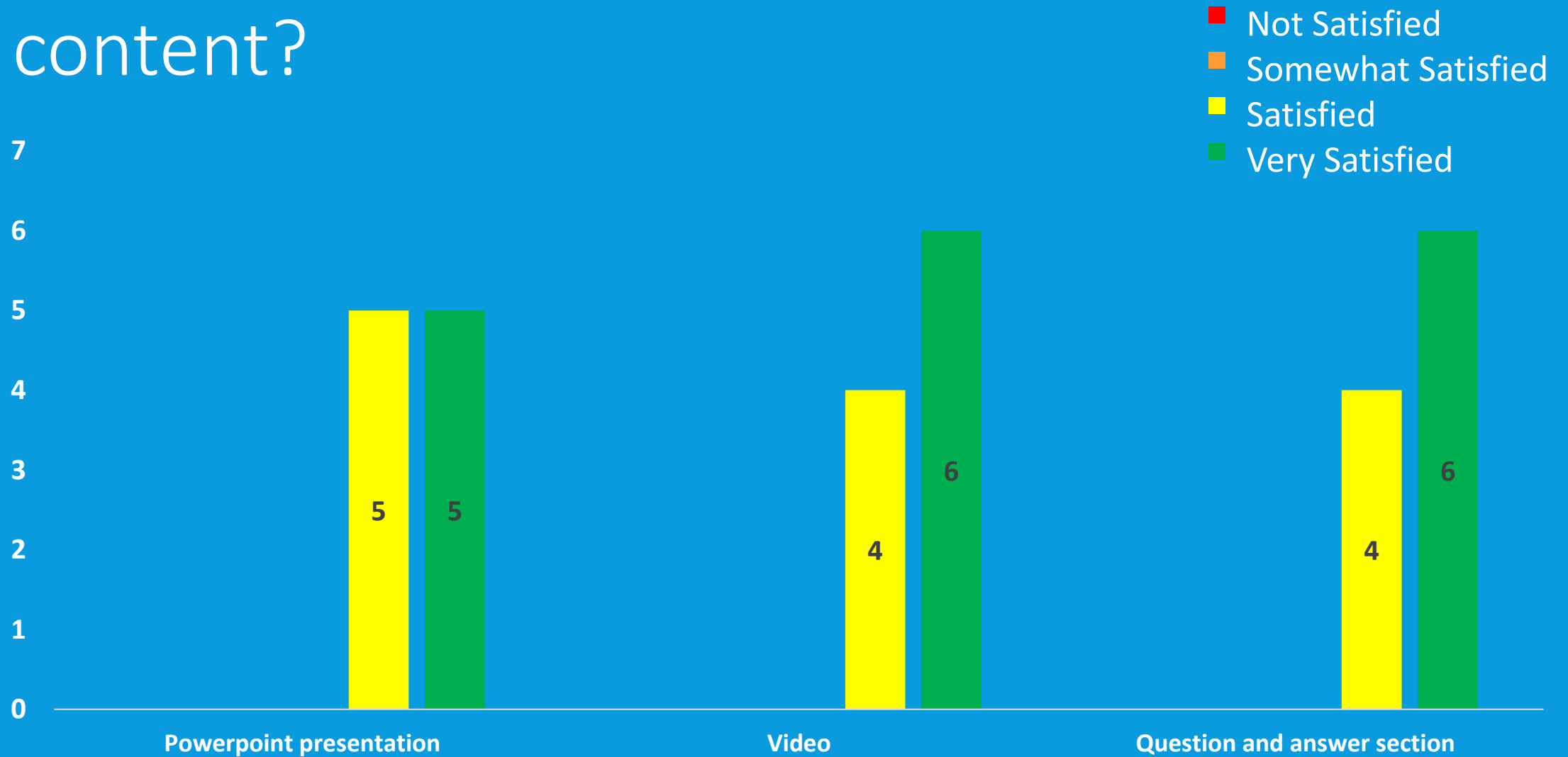




# Which parts did you find helpful?



# How satisfied were you with the session content?



# Any additional comments regarding the course?

- “Excellent, very helpful information. Thanks everyone.”
- “Informative and useful”
- “Make information packs available to community groups”

# Equality Act 2010 - Public Sector Equality Duty and Equality Impact Assessments

24 November 2021

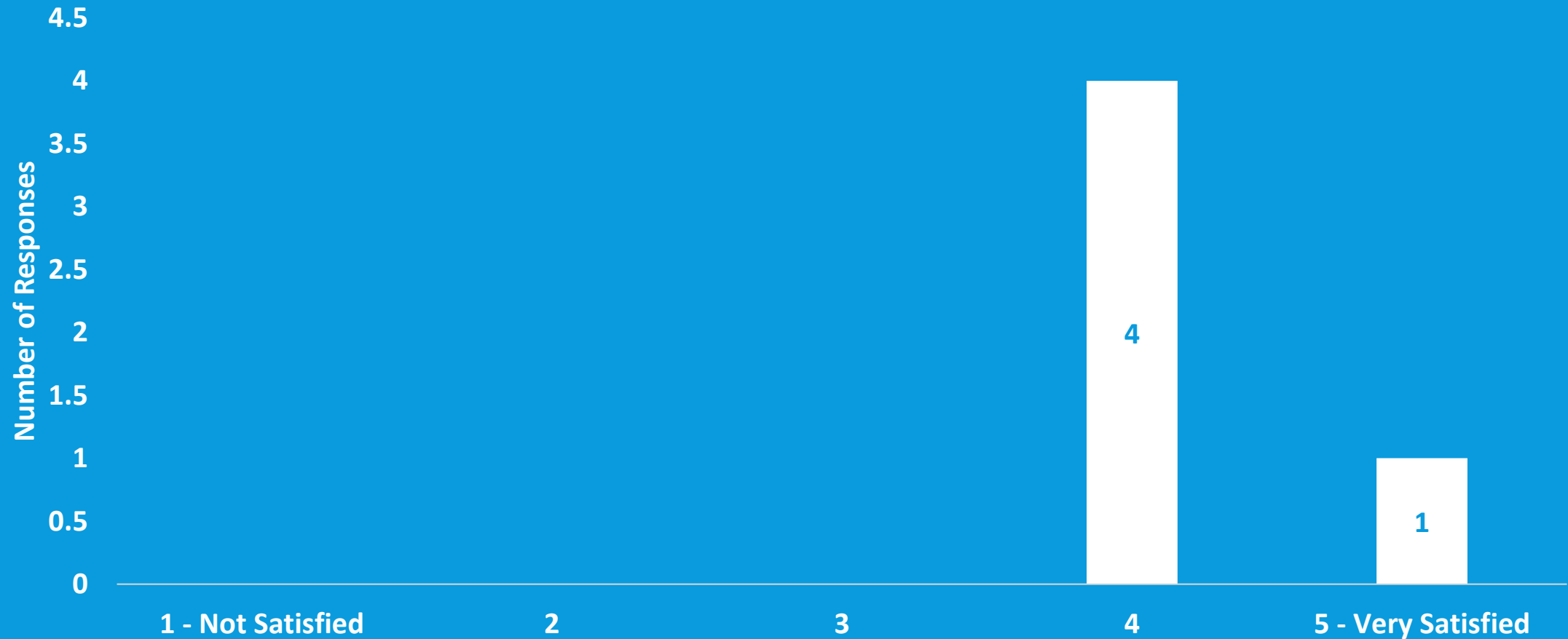
25 November 2021

Remote

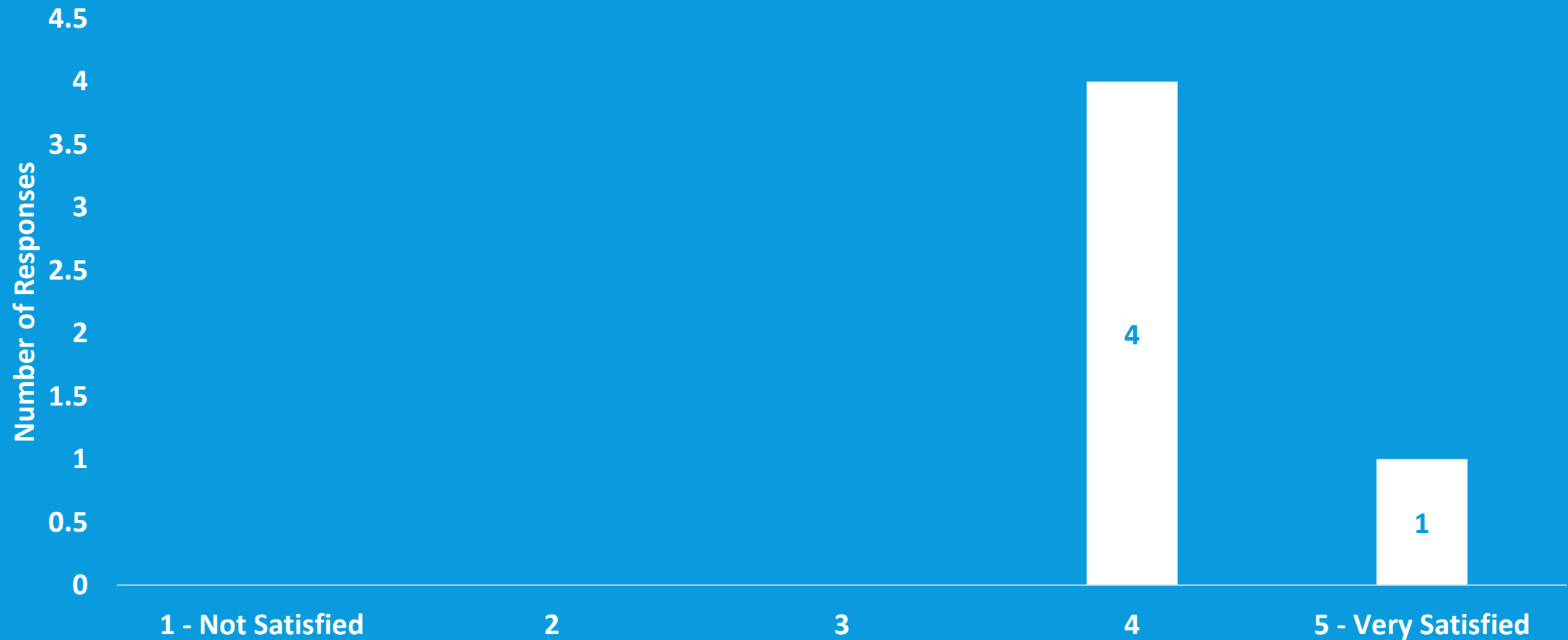
9 Attendees

5 Responses

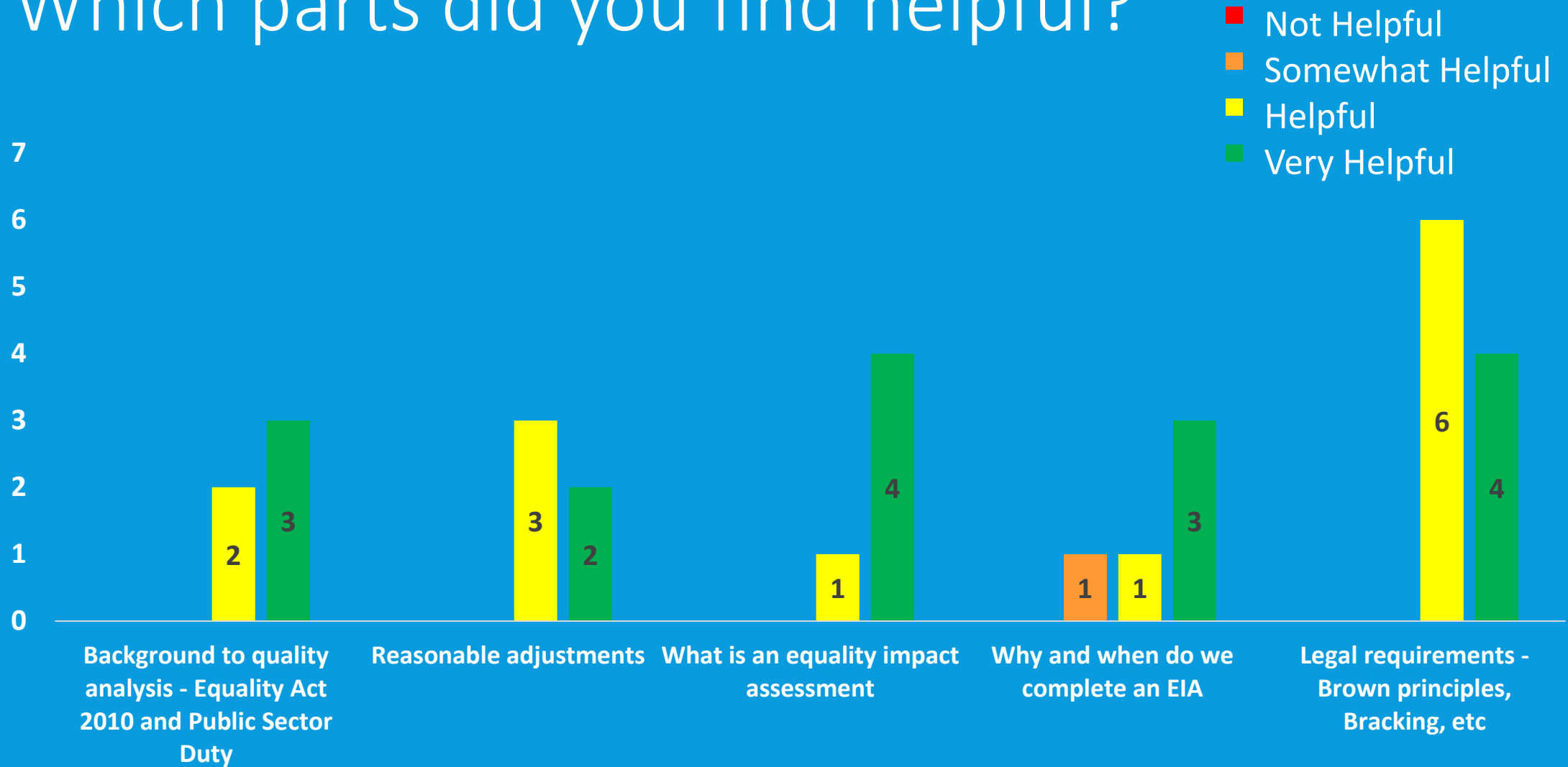
# How satisfied were you with the session?



# How relevant and helpful did you think it was for you as a Councillor?

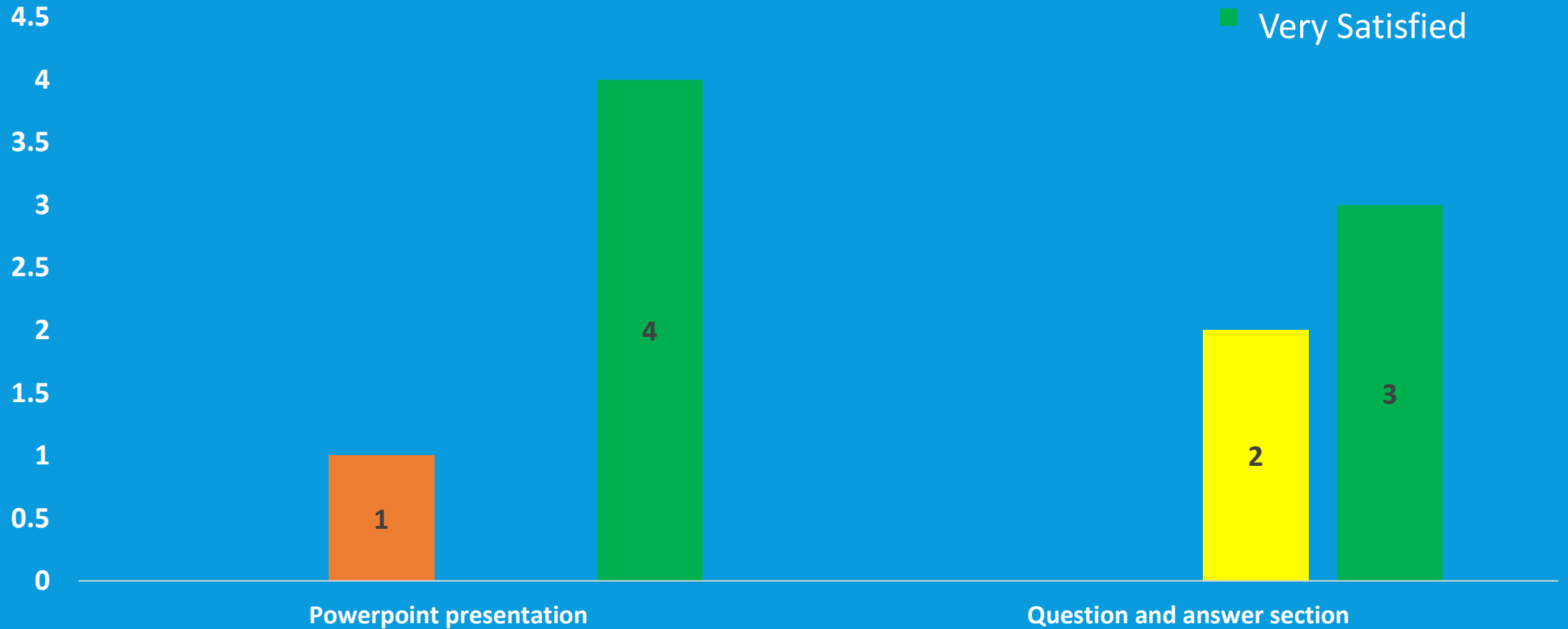


# Which parts did you find helpful?



# How satisfied were you with the session content?

- Not Satisfied
- Somewhat Satisfied
- Satisfied
- Very Satisfied





# Any additional comments regarding the course?

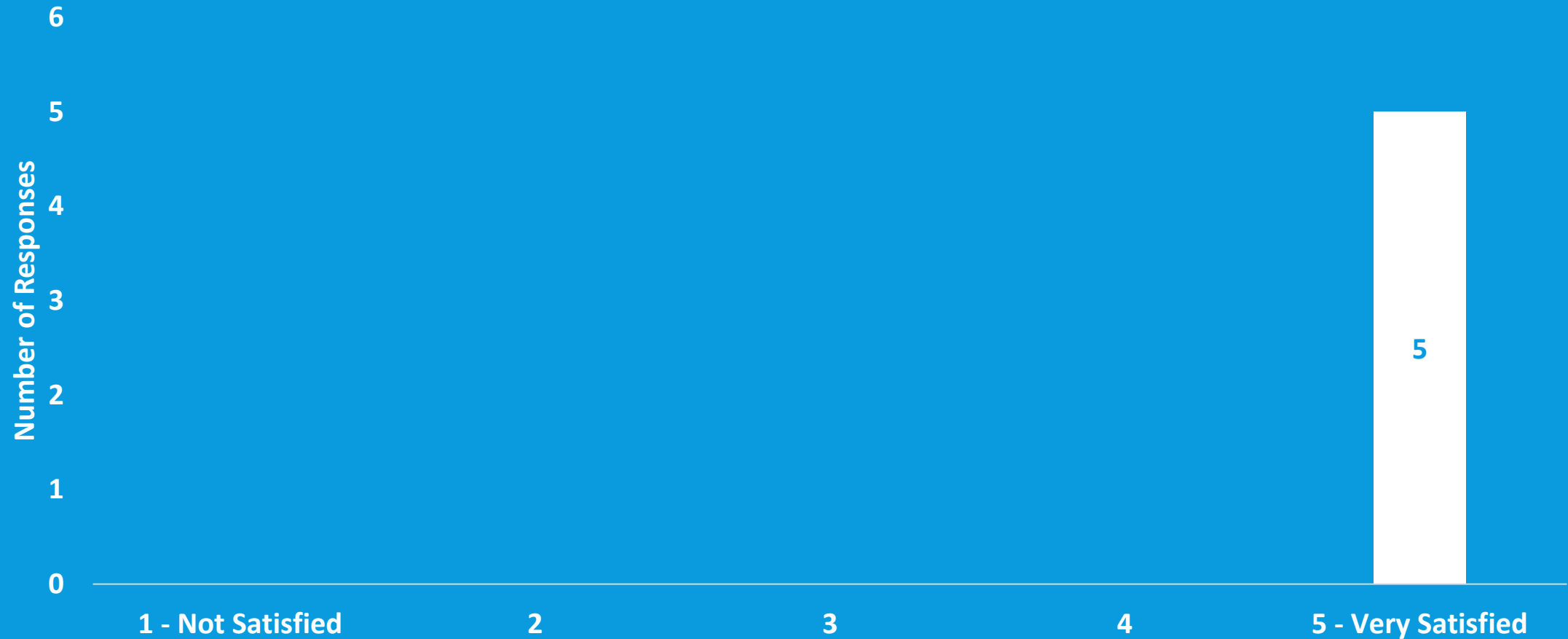
- “Very informative.”
- “Good presentation on a very dry subject”
- “Thank you for taking the time to deliver the session”
- “Thanks Paul, having the slides available as an aide-memoire is useful”

# Human Trafficking and Modern Slavery

17 February 2022  
Remote

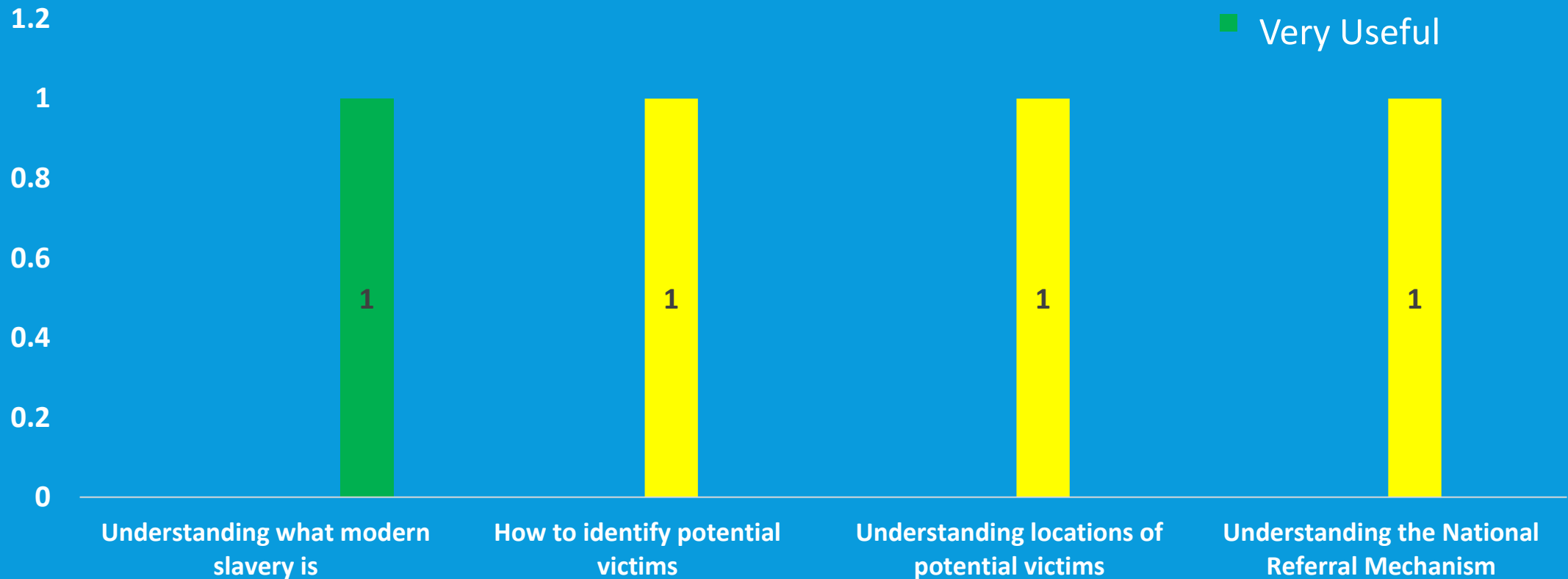
7 Attendees  
1 Response

# How satisfied were you with holding the training remotely?

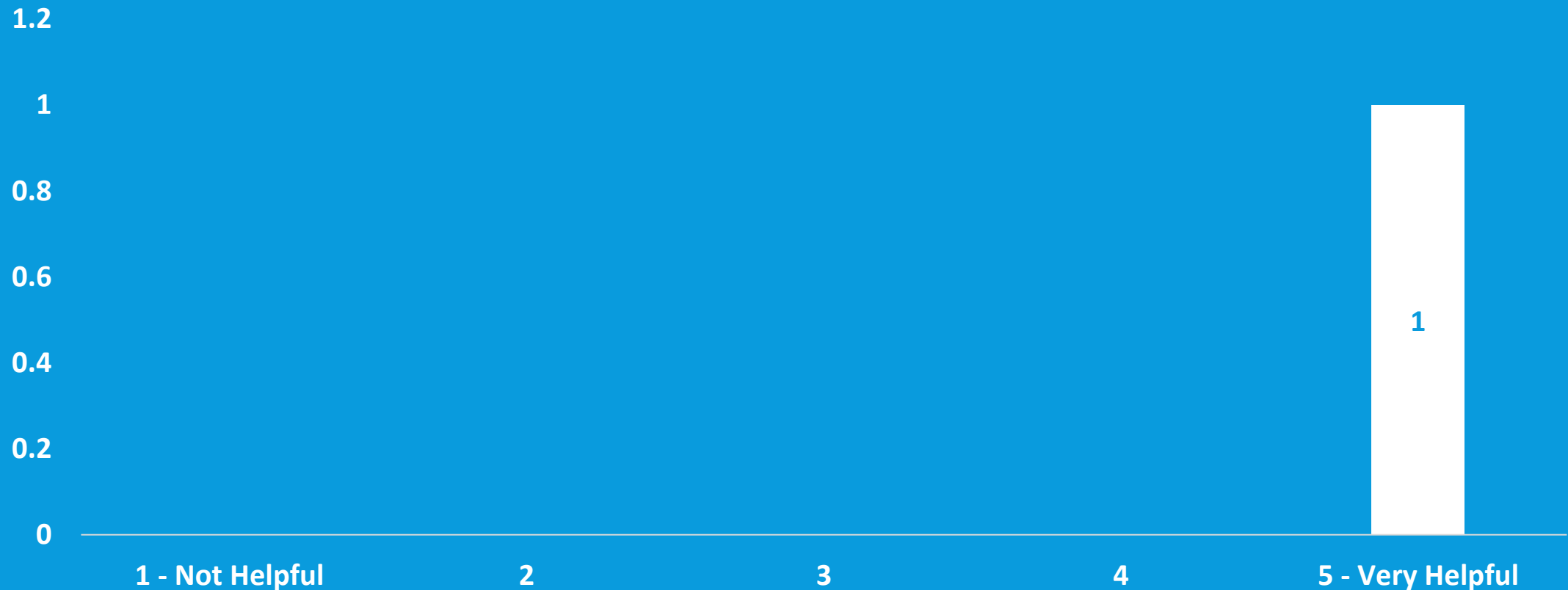


# How useful did you find the course?

- Not Useful
- Somewhat Useful
- Useful
- Very Useful



Overall, how helpful do you think it was for you as a Councillor in increasing your understanding of Human trafficking and modern slavery?



# Any additional comments regarding the course?

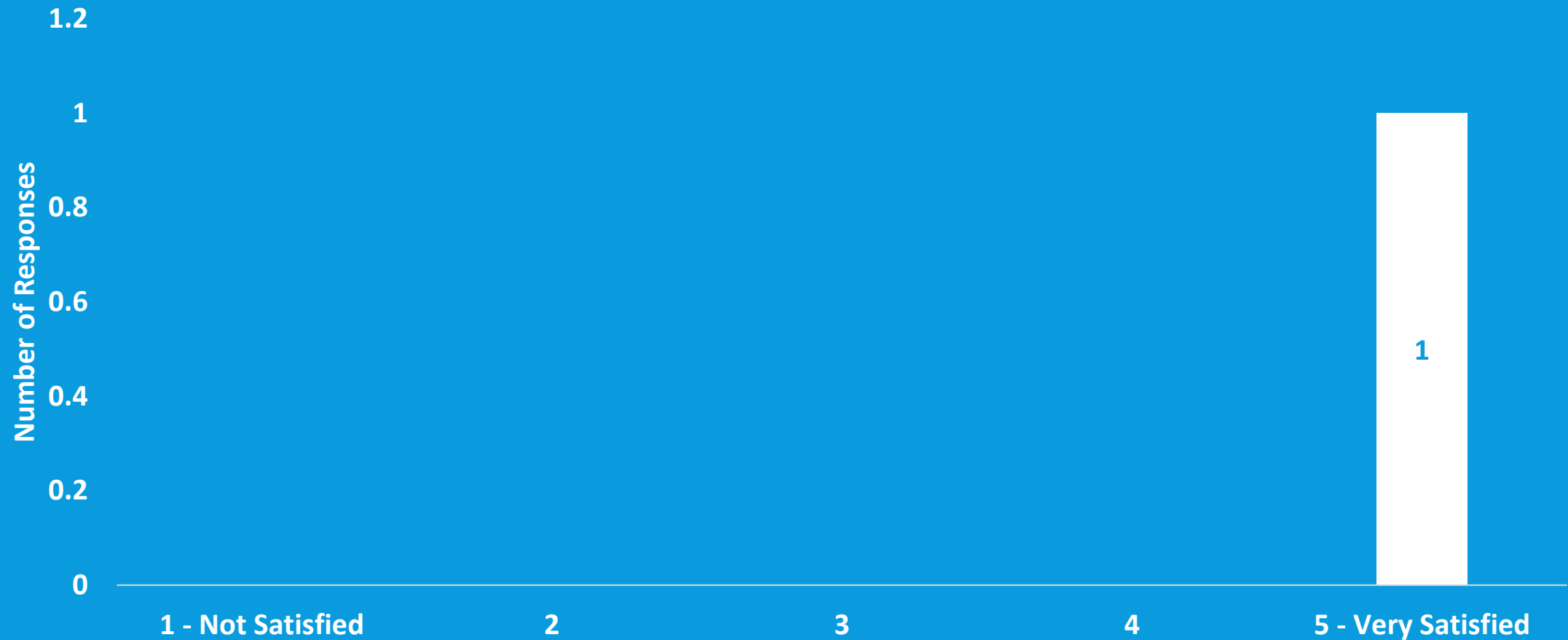
- “A lot of information shocked me, especially the information regarding Uber Eats drivers”

# Getting started on social media

9 February 2022  
Remote

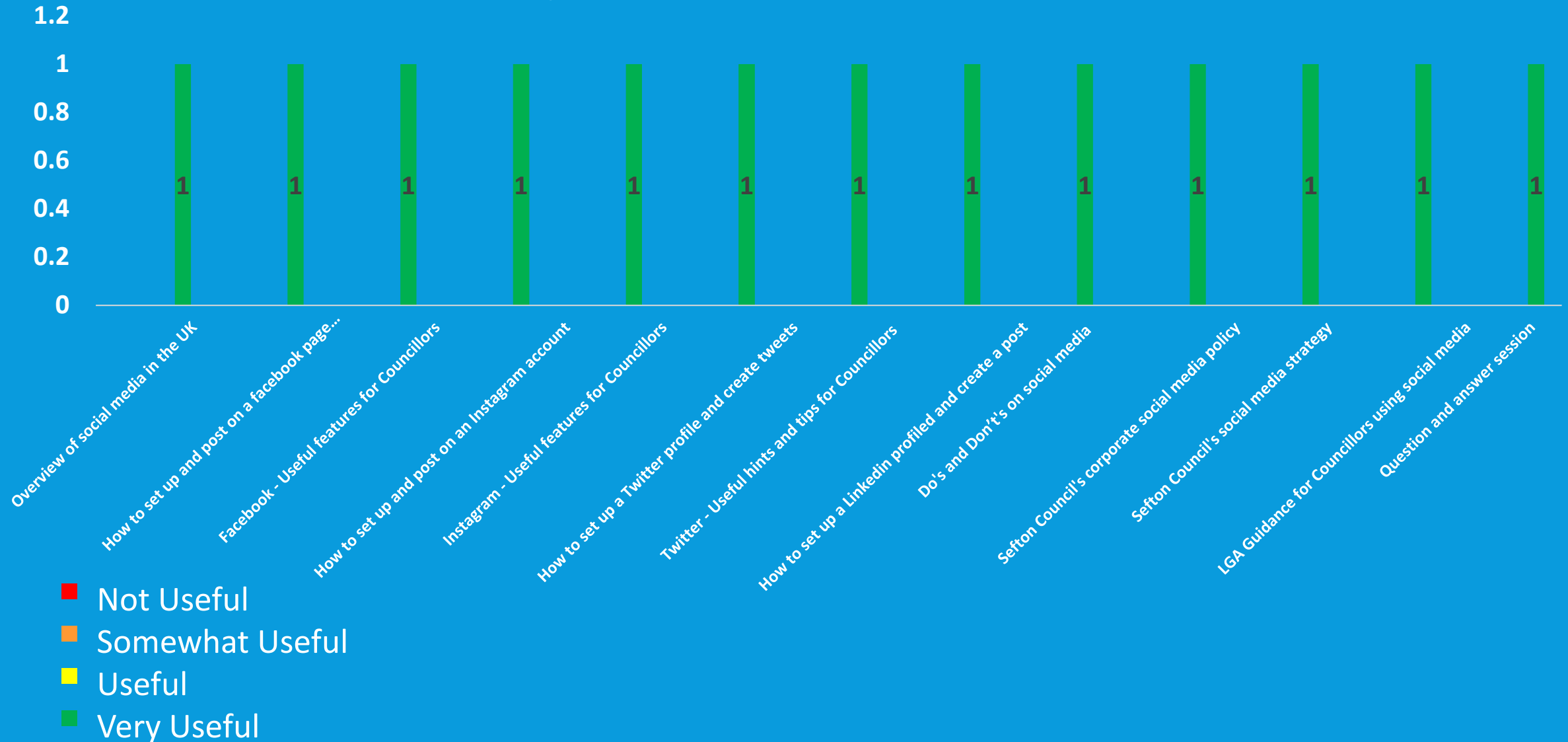
6 Attendees  
1 Response

# How satisfied were you with holding the session remotely?





# How useful did you find the course?



# Overall, how helpful do you think it was for in your role as a Councillor?



# Any additional comments regarding the course?

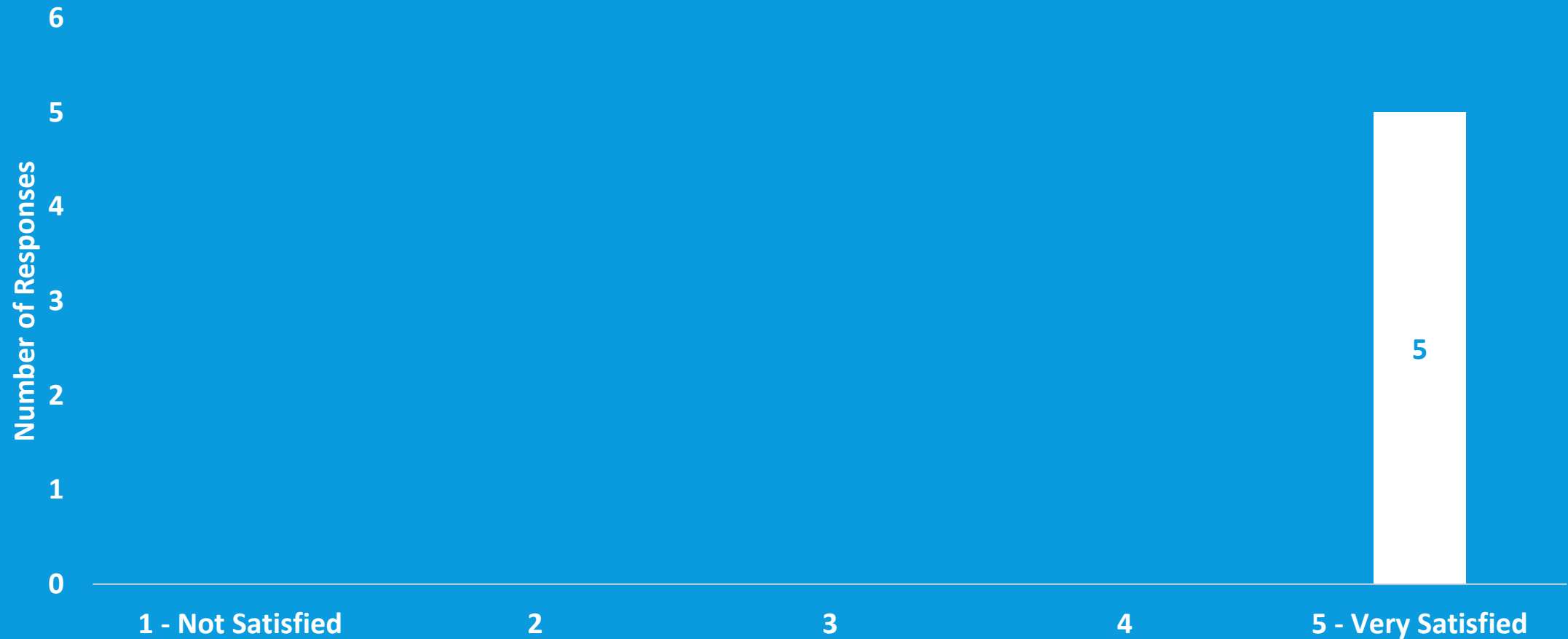
- “Very interesting and informative – easy to follow”

# Dementia Friends

23 February 2022  
Remote

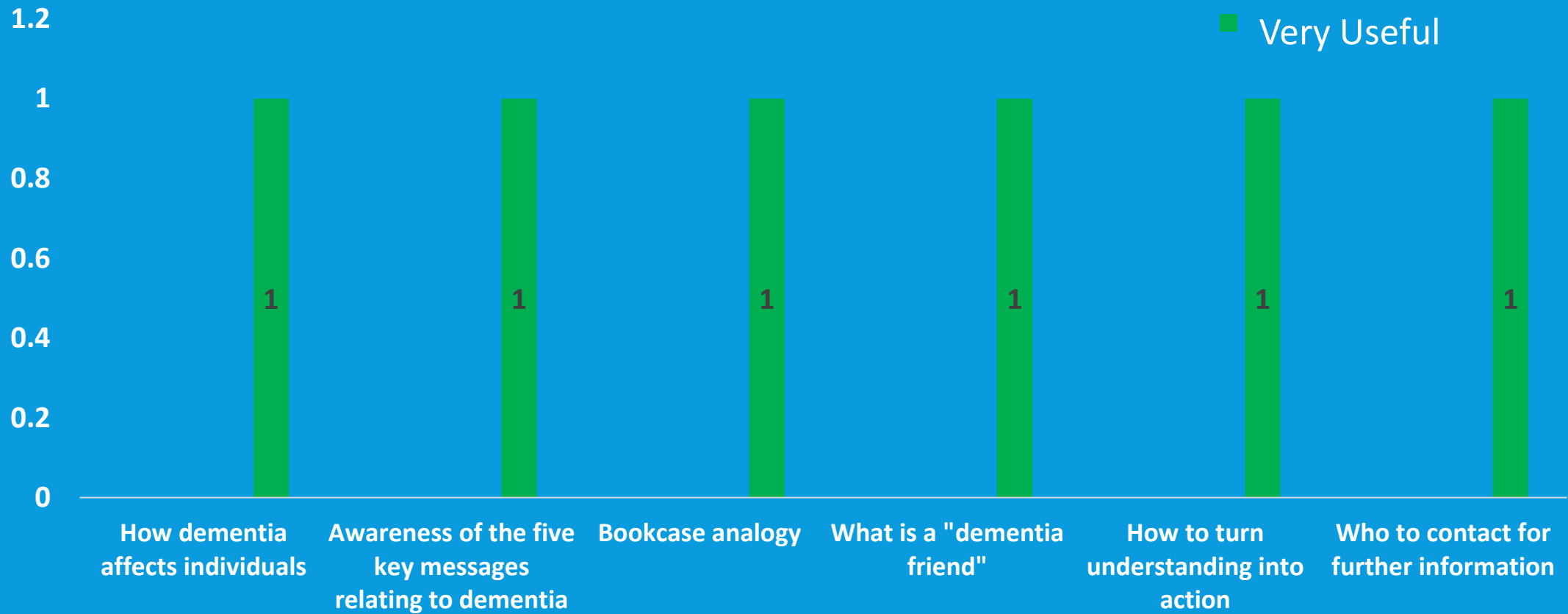
4 Attendees  
1 Response

# How satisfied were you with holding the session remotely?



# How useful did you find the course?

- Not Useful
- Somewhat Useful
- Useful
- Very Useful



Overall, how helpful do you think it was for you as a Councillor in understanding your role as a Dementia Friend?



# Any additional comments regarding the course?

- “This course was very helpful and very informative – learnt quite a lot from it”