

<b>CABINET MEMBER UPDATE REPORT</b>		
<b>Councillor</b>	<b>Portfolio</b>	<b>Period of Report</b>
<b>Paul Cummins</b>	<b>Older People and Health</b>	<b>March-April 2013</b>

### **INTEGRATED ADULTS SYSTEM (IAS)**

As Members are aware, officers within Adult Social Care have been working with a company called Liquid Logic to introduce and implement an electronic assessment tool for Adult Social Care with finance functionality. I am pleased to say that the Integrated Adults System successfully went live on 10<sup>th</sup> April 2013.

Whilst IAS implementation has introduced a significant change to Adult Social Care business processes, there has been positive feedback across social work operational teams. Staff have been trained to be 'champions' and they will give support for the coming weeks to ensure staff are confident in using the system. All care management business processes and procedures (including Supporting People, Assistive Technology and Direct Payments) are published and available on the intranet as further support materials.

There are interim finance processes for provider payments and client billing, which include 'Supporting People', and these are working effectively. Third Party support arrangements for the existing Northgate Swift environment have now ceased, however, the environment is being maintained until June for reporting purposes.

The new 'Provider Portal' is scheduled to 'go live' on week commencing 13<sup>th</sup> May 2013, with electronic notifications to providers for residential & nursing care.

Social Workers with a laptop have had IAS 'Briefcase' installed and are beginning to conduct mobile care assessments electronically which will lead to greater efficiency for service users and carers.

New 'Samsung' Slate devices will be supplied by Arvato on the 6<sup>th</sup> May for the Finance Visiting Officers to test.

### **CHURCH WARD PILOT**

The Church Ward Pilot is for older people (residents aged 65 and over) in Church Ward, which covers most of Waterloo and part of Seaforth. The aims of the pilot are :-

- a. To gain a better understanding of services provided in Church Ward, which will improve the health and wellbeing of older people living in the area; and,

- b. To reduce the number of older people living in Church Ward who experience or are at risk of experiencing social isolation.

To date three meetings have been held with partners working in Church Ward, which have identified a number of work areas, and these are progressing:-

- The development of a live directory of services to facilitate the signposting of older people to services they may need, or may be unaware exist.
- A full review of older people services to determine what is currently provided and gaps in service provision.
- To identify older people who experience or are at risk of experiencing social isolation.

### **HEALTH AND WELLBEING STRATEGY**

The Council at its meeting on 18<sup>th</sup> April, 2013 formally established the Health and Wellbeing Board, confirmed the Membership of the Board, and approved the Health and Wellbeing Strategy. At the Informal Meeting on 17<sup>th</sup> April, 2013, the Board considered the development of a draft Performance Framework for the Strategy, and in so doing, the alignment of outcomes with Cabinet Member Portfolios (including those not on the Board). Additionally, the Board considered nominating Board Champions for the Strategic Objectives. In terms of Cabinet Member for Older People and Health, 3 Strategic Objectives align with my Portfolio:

- Support early to treat and prevent (Board Champions, Dr Niall Leonard and Fiona Clark)
- Support older people and those with long term conditions (Board Champions, Robina Critchley and Dr Clive Shaw)
- Mental health and wellbeing (Board Champions, myself and Cllr John J Kelly)

At the formal meeting on 22<sup>nd</sup> May 2013, the Board will be asked to confirm the discussions and steer given at the informal meeting. Councillor Moncur and Janet Atherton were charged with discussing with Cabinet Members not on the Board, how through their portfolios, they can influence the achievement of the outcomes within the strategy.

The informal Board also gave a steer on a Communications Plan for the Board/Strategy and how through viral change, the Board could undertake its strategic leadership/influencer role across the wider health and wellbeing economy. The viral change workshop will take place on 19<sup>th</sup> June, 2013.

A Forward Plan of issues is under development, which will identify during the year when the Board will be 'deep diving' an issue, and when to expect key issues to be brought to the Board for consideration.

Further work needs to be undertaken with the Overview and Scrutiny Committees to consider how they are best able to undertake their role across the wider system, in both holding to account and supporting policy review/development. This was highlighted as an issue that the CCGs are keen to have an input into as relationships are forged and developed between the Council, individual Councillors and the members of the CCG Boards. It is hoped that the Health and Social Care Overview and Scrutiny Committee in particular will offer continued and constructive challenge to the Health and Wellbeing Board and monitor the progress of the Strategy.

## **HEALTHWATCH**

Healthwatch Sefton is the new independent consumer champion for health and social care. There is a Local Healthwatch in every borough across England, and Healthwatch Sefton has taken over responsibilities from the Sefton Local Involvement Network (LINK), and additional services from the NHS around advice and guidance.

It will bring together the views and experiences of Sefton residents to improve health and social care services. Healthwatch Sefton will remain independent whilst challenging local providers and working in partnership to improve frontline services.

Maureen Kelly, the newly-appointed Chair of Healthwatch Sefton is looking forward to working with local organisations and individuals to ensure they are represented and their voices are heard.

*"I am very excited to be taking up this new role as chair of Healthwatch Sefton" says Maureen. "I have lived in Sefton for most of my life and feel that it is a privilege to be able to represent the views of fellow Sefton residents in the very important area of health and social care which can make such a difference to our quality of life".*

Maureen will be working with the Healthwatch Sefton Staff team to establish the network. Once fully established, there will be opportunities for local people and organisations to become Community Members of Healthwatch Sefton and get involved with the different areas of work. She also will sit on the Health and Wellbeing Board, providing an independent voice.

The valuable work of volunteers who have chosen to continue their involvement with the new organisation will also continue. Both the South & Central Sefton Community Champions network and the Southport & Formby Community Champions network will continue to play an important role in capturing the experiences of local people.

## **COMMUNITY MEALS**

Following the Council decision on the budget savings on 28<sup>th</sup> February 2013, a decision was made to cease providing the Community Meals Service which was commissioned from Sefton New Directions. The contract will cease at the end of June 2013.

Over the past few months, officers within Adult Social Care have been in contact with the present users of this service, informing them of this decision.

A letter has now been sent to all these service users, with a list of alternative providers. Sefton Age Concern and Sefton CVS - (Southport and Formby Social Inclusion Scheme) will help anyone who needs support setting up a service with an alternative provider. Any new referrals for meals, frontline staff will assist them in contacting the new providers.

This has been an opportunity for local voluntary sector and small businesses to deliver services locally.

## **DAY OPPORTUNITIES**

As part of the Council budget setting report of the 28th February, the decision was made to reduce Day Care for Adults in Sefton, as a result of this awful government's vicious cuts to this Council. This was a decision made extremely reluctantly, but with no real alternative.

We have developed a programme plan which includes the following work streams:

- Consultation/engagement
- Development of day opportunities
- Identification of locally provided opportunities

Work has commenced to identify the range of current opportunities available across Sefton. In addition a review of service users has begun which will inform the development of alternative day opportunities, for example opportunities that utilise assets such as leisure centres and third sector providers. This is, however, a period of great anxiety for service users and their carers and, of course, staff who work in current day services.

## **RESPITE**

Planned respite care will be provided through the flexibility of vouchers. When a social worker assesses that a carer would benefit from respite they will be provided with up to 14 vouchers to access 14 days respite care. They can take these either in a block or variables of up to 14. Should there be an emergency such as the carer needing to go into hospital, then care and support will be provided under the normal crisis response. This is another cut which is deeply regretted, but individual circumstances will be considered, and hopefully adverse effects minimised.