

Main Provider Performance December 2019

The following slides present performance against key strategic, NHS constitution, quality and safety indicators for the main providers the two CCGs commission from.

Time periods vary for the indicators presented, and are indicated in the tables.



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Southport & Formby CCG

South Sefton Clinical Commissioning Group
Southport and Formby Clinical Commissioning Group

Key Performance Area	Time Period	Performance	Target	Trend
A&E 4hour Waits, All Types (Southport & Ormskirk, cumulative YTD)	Sep-19	89.6%	93.0% (Improvement Plan)	
Cancer 2 Week Waits (Southport & Ormskirk, cumulative YTD)	Sep-19	96.4%	93%	
Cancer 62 Day - Screening (Southport & Ormskirk Cumulative YTD)	Sep-19	60.0%	90%	
Cancer 31 Day (Southport & Ormskirk, cumulative YTD)	Sep-19	95.3%	96%	
RTT -18 Weeks Incomplete (Southport & Ormskirk, in month snapshot position)	Sep-19	93.4%	92%	
C.Difficile (Southport & Ormskirk, cumulative YTD)	Sep-19	24	9 YTD 16 (year end)	
MRSA (Southport & Ormskirk, cumulative YTD)	Sep-19	1	0	
Stroke (80% of Pts spending 90% of time on Stroke Unit, Southport & Ormskirk, monthly snapshot position)	Sep-19	75.0%	80%	
% TIA assessed and treated within 24 hours (Southport & Ormskirk, monthly snapshot position)	Sep-19	6.3%	60%	
Ambulance Category 1 Mean 7 minute response time (CCG LEVEL)	Sep-19	7 minutes 55 seconds	<=7 Minutes	
Mental Health: Care Programme Approach (Quarterly)	Qtr 2 Sep-19	94.7%	95%	
Mental Health: IAPT 16.8% Access (CCG LEVEL)	Sep-19	0.89%	1.59% per month Qtr 1-3 1.83% per month Qtr 4	
Mental Health: IAPT 50% Recovery (CCG LEVEL)	Sep-19	46.5%	50%	
Mental Health: IAPT waiting <6 weeks (Quarterly)	Qtr 2 Sep-19	97.9%	75%	
Mental Health: IAPT waiting <18 weeks (Quarterly)	Qtr 2 Sep-19	100.0%	90%	

Southport & Formby CCG

TIA Performance

Southport & Ormskirk Hospital NHS Trust continues to significantly underperform against the 2019-20 TIA target of 60%, with a performance of 6.25% in September. This is a reduction compared with the previous month when the Trust reported 14.30%.

The Trust is resolving issues with collation of the TIA data and are working with the clinical team to ensure the logic being used to calculate TIA performance is consistent with the clinical pathway in place. Whilst issues with TIA data collection are being rectified, Trust assurances relating to service provision remain in place:

Assurances

- Three designated TIA Consultant led clinics per week, minimum of four slots per clinic
- Time critical patients supported by flexible / ad-hoc clinics
- Consultant led triage of TIA referred patients
- *Many patients present via A&E and initial treatment is started prior to them being seen in a designated outpatient clinic*
- Assurances of no harm to patients seen outside of the 48hr standard
- Regular review with Commissioners at monthly contract review meetings



Southport & Formby CCG

Cancer – 62 Day Screening

This target relates to patients treated for cancer in the given period and is a total of all of the three following national screening programmes commissioned by Public Health England:

- Breast
- Colorectal
- Cervical

Performance against this standard can appear volatile at Southport & Ormskirk Hospital NHS Trust due to the small numbers (typically fewer than three patients per month) of patients compared to other trusts.

Breaches relate to the colorectal screening programme and are a combination of patient choice and colorectal surgery capacity.



Southport & Ormskirk Friends & Family

Measure	Time Period	Southport & Ormskirk	England Average	Trend
Inpatient – response	Sep-19	9.0%	25.0%	
Inpatient Recommended	Sep-19	92.0%	96.0%	
Inpatient Not Recommended	Sep-19	3.0%	2.0%	
A&E – response	Sep-19	4.0%	12.2%	
A&E Recommended	Sep-19	79.0%	85.0%	
A&E Not Recommended	Sep-19	16.0%	9.0%	



Southport & Formby CCG

7 Day GP Extended Access

	Appointments Available	Booked	DNA	Utilisation
Apr-19	985	639	73	57.46%
		64.87%	11.4%	
May-19	1000	722	72	65.00%
		72.20%	10.0%	
Jun-19	999	687	68	61.96%
		68.77%	9.9%	
Jul-19	1115	652	64	52.74%
		58.48%	9.8%	
Aug-19	1161	632	71	48.32%
		54.44%	11.2%	
Sep-19	1117	695	62	56.67%
		62.22%	8.9%	

Breakdown of Appointments	Month	GP	Advanced Nurse Practitioner	Practice Nurse	Health Care Assistant	Physio
	Apr-19	247	220	60	31	81
		38.7%	34.4%	9.4%	4.9%	12.7%
	May-19	256	244	57	52	113
		35.5%	33.8%	7.9%	7.2%	15.7%
	Jun-19	261	215	80	41	90
		38.0%	31.3%	11.6%	6.0%	13.1%
	Jul-19	239	219	54	33	107
		36.7%	33.6%	8.3%	5.1%	16.4%
	Aug-19	261	215	68	33	97
41.3%		34.0%	10.8%	5.2%	15.3%	
Sep-19	237	237	71	55	95	
	34.1%	34.1%	10.2%	7.9%	13.7%	



South Sefton CCG

South Sefton Clinical Commissioning Group
Southport and Formby Clinical Commissioning Group

Key Performance Area	Time Period	Performance	Target	Trend
A&E 4hour Waits, All Types (Aintree)	Sep-19	87.5%	88% (Improvement Plan)	
Cancer 2 Week Waits (Aintree)	Sep-19	95.3%	93%	
Cancer 62 Day - Screening (Aintree)	Sep-19	63.1%	90%	
Cancer 31 Day (Aintree)	Sep-19	94.6%	96%	
RTT -18 Weeks Incomplete (Aintree)	Sep-19	86.4%	92%	
C.Difficile (Aintree)	Sep-19	62	14 YTD 56 (year end)	
MRSA (Aintree)	Sep-19	2	0	
Stroke (80% of Pts spending 90% of time on Stroke Unit) (Aintree)	Sep-19	73.2%	80%	
% TIA assessed and treated within 24 hours (Aintree)	Sep-19	100%	60%	
Ambulance Category 1 Mean 7 minute response time (CCG LEVEL)	Sep-19	6 minutes 56 seconds	<=7 Minutes	
Mental Health: Care Programme Approach (Quarterly)	Qtr 2 Sep-19	100.0%	95%	
Mental Health: IAPT 16.8% Access (CCG LEVEL)	Sep-19	1.07%	1.59% per month Qtr 1-3 1.83% per month Qtr 4	
Mental Health: IAPT 50% Recovery (CCG LEVEL)	Sep-19	44.8%	50%	
Mental Health: IAPT waiting <6 weeks (Quarterly)	Qtr 2 Sep-19	97.5%	75%	
Mental Health: IAPT waiting <18 weeks (Quarterly)	Qtr 2 Sep-19	100.0%	90%	

Aintree University Friends and Family

Measure	Time Period	Aintree	England Average	Trend
Inpatient – response	Sep-19	19.1%	25.0%	
Inpatient Recommended	Sep-19	94.0%	96.0%	
Inpatient Not Recommended	Sep-19	3.0%	2.0%	
A&E – response	Sep-19	17.8%	12.2%	
A&E Recommended	Sep-19	88.0%	85.0%	
A&E Not Recommended	Sep-19	7.0%	9.0%	



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